

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE8286</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                           |                                        |                                                                                       |           |           |                 |        |                     |             |                                                                                                                                                           |                     |              |                                                                       |                                                                                       |                     |              |     |  |   |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|-------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|--------------|-----------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                           |                                        |                                                                                       |           |           |                 |        |                     |             |                                                                                                                                                           |                     |              |                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                           |                                        |                                                                                       |           |           |                 |        |                     |             |                                                                                                                                                           |                     |              |                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9819121121                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                           |                                        |                                                                                       |           |           |                 |        |                     |             |                                                                                                                                                           |                     |              |                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Technician Name :</b>               | Pravin Jagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                           | <b>Technician Mobile :</b>             | 7262044153                                                                            |           |           |                 |        |                     |             |                                                                                                                                                           |                     |              |                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Date &amp; Time :</b>                                                                                                                                  | 06-05-2023 10:44:27                    |                                                                                       |           |           |                 |        |                     |             |                                                                                                                                                           |                     |              |                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                           |                                        |                                                                                       |           |           |                 |        |                     |             |                                                                                                                                                           |                     |              |                                                                       |                                                                                       |                     |              |     |  |   |
| Company Name/Client Name :             | Vajaria Enterprises                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Customer's Mobile :                                                                                                                                       | 9819121121                             | Name :                                                                                | Keval Sir |           |                 |        |                     |             |                                                                                                                                                           |                     |              |                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                           |                                        |                                                                                       |           |           |                 |        |                     |             |                                                                                                                                                           |                     |              |                                                                       |                                                                                       |                     |              |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                           |                                        |                                                                                       |           |           |                 |        |                     |             |                                                                                                                                                           |                     |              |                                                                       |                                                                                       |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                           |                                        |                                                                                       |           |           |                 |        |                     |             |                                                                                                                                                           |                     |              |                                                                       |                                                                                       |                     |              |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                           | Type :                                 |                                                                                       |           |           |                 |        |                     |             |                                                                                                                                                           |                     |              |                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                           |                                        |                                                                                       |           |           |                 |        |                     |             |                                                                                                                                                           |                     |              |                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Complain :</b>                      | Site: Veneer spot Near NL Collage Malad west - 2-3 cameras not working                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                           |                                        |                                                                                       |           |           |                 |        |                     |             |                                                                                                                                                           |                     |              |                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Technician Comment :</b>            | All camera working. Mobile online done                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                           |                                        |                                                                                       |           |           |                 |        |                     |             |                                                                                                                                                           |                     |              |                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                           |                                        |                                                                                       |           |           |                 |        |                     |             |                                                                                                                                                           |                     |              |                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Remark :</b>                        | All camera working. Mobile online done                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                           |                                        |                                                                                       |           |           |                 |        |                     |             |                                                                                                                                                           |                     |              |                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>06-05-2023 11:41:14</td><td>PravinJagade</td><td>Completed</td><td>All camera working. Mobile online done</td><td></td></tr><tr><td>06-05-2023 10:45:14</td><td>PravinJagade</td><td>New</td><td></td><td>-</td></tr></tbody></table>                      |                                                                                                                                                           |                                        |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign        | 06-05-2023 11:41:14                                                                                                                                       | PravinJagade        | Completed    | All camera working. Mobile online done                                |  | 06-05-2023 10:45:14 | PravinJagade | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Status                                                                                                                                                    | Remark                                 | Sign                                                                                  |           |           |                 |        |                     |             |                                                                                                                                                           |                     |              |                                                                       |                                                                                       |                     |              |     |  |   |
| 06-05-2023 11:41:14                    | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Completed                                                                                                                                                 | All camera working. Mobile online done |  |           |           |                 |        |                     |             |                                                                                                                                                           |                     |              |                                                                       |                                                                                       |                     |              |     |  |   |
| 06-05-2023 10:45:14                    | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | New                                                                                                                                                       |                                        | -                                                                                     |           |           |                 |        |                     |             |                                                                                                                                                           |                     |              |                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>06-05-2023 10:37:18</td><td>Shiva Meena</td><td>Dvr office site 11 camera naming done an 3 lift camera loc. Pending wark and TV ok and Bek site dvr naming Pending wark chandan nid to wayrles maus order</td></tr><tr><td>06-05-2023 10:19:04</td><td>PravinJagade</td><td>Dvr beep sound issue resolve working done. New power supply inastall.</td></tr></tbody></table> |                                                                                                                                                           |                                        |                                                                                       |           | Date Time | Technician Name | Remark | 06-05-2023 10:37:18 | Shiva Meena | Dvr office site 11 camera naming done an 3 lift camera loc. Pending wark and TV ok and Bek site dvr naming Pending wark chandan nid to wayrles maus order | 06-05-2023 10:19:04 | PravinJagade | Dvr beep sound issue resolve working done. New power supply inastall. |                                                                                       |                     |              |     |  |   |
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| 06-05-2023 10:19:04                    | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Dvr beep sound issue resolve working done. New power supply inastall.                                                                                     |                                        |                                                                                       |           |           |                 |        |                     |             |                                                                                                                                                           |                     |              |                                                                       |                                                                                       |                     |              |     |  |   |