

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE6754</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                |                                                                 |                                                                                       |           |           |                 |        |                     |            |                                                                                                                                                                                                |                     |              |                                                                 |                                                                                       |                     |             |     |  |   |
|----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|--------------|-----------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                |                                                                 |                                                                                       |           |           |                 |        |                     |            |                                                                                                                                                                                                |                     |              |                                                                 |                                                                                       |                     |             |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                |                                                                 |                                                                                       |           |           |                 |        |                     |            |                                                                                                                                                                                                |                     |              |                                                                 |                                                                                       |                     |             |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9819121121                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                |                                                                 |                                                                                       |           |           |                 |        |                     |            |                                                                                                                                                                                                |                     |              |                                                                 |                                                                                       |                     |             |     |  |   |
| <b>Technician Name :</b>               | Munna Gupta                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                | <b>Technician Mobile :</b>                                      | 8080922982                                                                            |           |           |                 |        |                     |            |                                                                                                                                                                                                |                     |              |                                                                 |                                                                                       |                     |             |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | <b>Date &amp; Time :</b>                                                                                                                                                                       | 04-11-2022 12:02:51                                             |                                                                                       |           |           |                 |        |                     |            |                                                                                                                                                                                                |                     |              |                                                                 |                                                                                       |                     |             |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                |                                                                 |                                                                                       |           |           |                 |        |                     |            |                                                                                                                                                                                                |                     |              |                                                                 |                                                                                       |                     |             |     |  |   |
| Company Name/Client Name :             | Vajaria Enterprises                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Customer's Mobile :                                                                                                                                                                            | 9819121121                                                      | Name :                                                                                | Keval Sir |           |                 |        |                     |            |                                                                                                                                                                                                |                     |              |                                                                 |                                                                                       |                     |             |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                |                                                                 |                                                                                       |           |           |                 |        |                     |            |                                                                                                                                                                                                |                     |              |                                                                 |                                                                                       |                     |             |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                |                                                                 |                                                                                       |           |           |                 |        |                     |            |                                                                                                                                                                                                |                     |              |                                                                 |                                                                                       |                     |             |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                |                                                                 |                                                                                       |           |           |                 |        |                     |            |                                                                                                                                                                                                |                     |              |                                                                 |                                                                                       |                     |             |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                | Type :                                                          |                                                                                       |           |           |                 |        |                     |            |                                                                                                                                                                                                |                     |              |                                                                 |                                                                                       |                     |             |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                |                                                                 |                                                                                       |           |           |                 |        |                     |            |                                                                                                                                                                                                |                     |              |                                                                 |                                                                                       |                     |             |     |  |   |
| <b>Complain :</b>                      | Site: Arika event - hdmi extender need to install                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                |                                                                 |                                                                                       |           |           |                 |        |                     |            |                                                                                                                                                                                                |                     |              |                                                                 |                                                                                       |                     |             |     |  |   |
| <b>Technician Comment :</b>            | New HDMI extender instructions and all camera working properly.                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                |                                                                 |                                                                                       |           |           |                 |        |                     |            |                                                                                                                                                                                                |                     |              |                                                                 |                                                                                       |                     |             |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                |                                                                 |                                                                                       |           |           |                 |        |                     |            |                                                                                                                                                                                                |                     |              |                                                                 |                                                                                       |                     |             |     |  |   |
| <b>Remark :</b>                        | New HDMI extender instructions and all camera working properly.                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                |                                                                 |                                                                                       |           |           |                 |        |                     |            |                                                                                                                                                                                                |                     |              |                                                                 |                                                                                       |                     |             |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>04-11-2022 01:53:49</td><td>Munna Gupta</td><td>Completed</td><td>New HDMI extender instructions and all camera working properly.</td><td></td></tr><tr><td>04-11-2022 12:03:03</td><td>Munna Gupta</td><td>New</td><td></td><td>-</td></tr></tbody></table>            |                                                                                                                                                                                                |                                                                 |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign       | 04-11-2022 01:53:49                                                                                                                                                                            | Munna Gupta         | Completed    | New HDMI extender instructions and all camera working properly. |  | 04-11-2022 12:03:03 | Munna Gupta | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Status                                                                                                                                                                                         | Remark                                                          | Sign                                                                                  |           |           |                 |        |                     |            |                                                                                                                                                                                                |                     |              |                                                                 |                                                                                       |                     |             |     |  |   |
| 04-11-2022 01:53:49                    | Munna Gupta                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Completed                                                                                                                                                                                      | New HDMI extender instructions and all camera working properly. |  |           |           |                 |        |                     |            |                                                                                                                                                                                                |                     |              |                                                                 |                                                                                       |                     |             |     |  |   |
| 04-11-2022 12:03:03                    | Munna Gupta                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | New                                                                                                                                                                                            |                                                                 | -                                                                                     |           |           |                 |        |                     |            |                                                                                                                                                                                                |                     |              |                                                                 |                                                                                       |                     |             |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>04-11-2022 02:22:34</td><td>MayurYadav</td><td>biomax software data download on back date as date and time issue in software date and time settings done in software old panel data not remove from software and panel, work is still pending</td></tr><tr><td>02-11-2022 04:17:02</td><td>ChandanYadav</td><td>A404/403 flat to cable joing intercom working.</td></tr></tbody></table> |                                                                                                                                                                                                |                                                                 |                                                                                       |           | Date Time | Technician Name | Remark | 04-11-2022 02:22:34 | MayurYadav | biomax software data download on back date as date and time issue in software date and time settings done in software old panel data not remove from software and panel, work is still pending | 02-11-2022 04:17:02 | ChandanYadav | A404/403 flat to cable joing intercom working.                  |                                                                                       |                     |             |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Remark                                                                                                                                                                                         |                                                                 |                                                                                       |           |           |                 |        |                     |            |                                                                                                                                                                                                |                     |              |                                                                 |                                                                                       |                     |             |     |  |   |
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| 02-11-2022 04:17:02                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | A404/403 flat to cable joing intercom working.                                                                                                                                                 |                                                                 |                                                                                       |           |           |                 |        |                     |            |                                                                                                                                                                                                |                     |              |                                                                 |                                                                                       |                     |             |     |  |   |