

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE6436</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                       |                                                                          |                                                                                       |           |           |                 |        |                     |              |                                |                     |              |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|--------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|--------------|--------------------------------|---------------------|--------------|---------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                       |                                                                          |                                                                                       |           |           |                 |        |                     |              |                                |                     |              |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                       |                                                                          |                                                                                       |           |           |                 |        |                     |              |                                |                     |              |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9819121121                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                       |                                                                          |                                                                                       |           |           |                 |        |                     |              |                                |                     |              |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>               | Chandan Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                       | <b>Technician Mobile :</b>                                               | 9833262842                                                                            |           |           |                 |        |                     |              |                                |                     |              |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Date &amp; Time :</b>                                                              | 23-09-2022 04:47:44                                                      |                                                                                       |           |           |                 |        |                     |              |                                |                     |              |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                       |                                                                          |                                                                                       |           |           |                 |        |                     |              |                                |                     |              |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Company Name/Client Name :             | Vajaria Enterprises                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Customer's Mobile :                                                                   | 9819121121                                                               | Name :                                                                                | Keval Sir |           |                 |        |                     |              |                                |                     |              |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                       |                                                                          |                                                                                       |           |           |                 |        |                     |              |                                |                     |              |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                       |                                                                          |                                                                                       |           |           |                 |        |                     |              |                                |                     |              |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                       |                                                                          |                                                                                       |           |           |                 |        |                     |              |                                |                     |              |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                       | Type :                                                                   |                                                                                       |           |           |                 |        |                     |              |                                |                     |              |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                       |                                                                          |                                                                                       |           |           |                 |        |                     |              |                                |                     |              |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                      | Site - Policy bazaar - Camera issue and software issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                       |                                                                          |                                                                                       |           |           |                 |        |                     |              |                                |                     |              |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>            | software issue solve and one camera cut the cable mouse. cctv working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                                                                          |                                                                                       |           |           |                 |        |                     |              |                                |                     |              |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                                                                          |                                                                                       |           |           |                 |        |                     |              |                                |                     |              |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                        | software issue solve and one camera cut the cable mouse. cctv working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                                                                          |                                                                                       |           |           |                 |        |                     |              |                                |                     |              |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>23-09-2022 04:50:03</td><td>ChandanYadav</td><td>Completed</td><td>software issue solve and one camera cut the cable mouse. cctv working ok</td><td></td></tr><tr><td>23-09-2022 04:47:58</td><td>ChandanYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>23-09-2022 04:47:44</td><td>ChandanYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                       |                                                                          |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign         | 23-09-2022 04:50:03            | ChandanYadav        | Completed    | software issue solve and one camera cut the cable mouse. cctv working ok              |  | 23-09-2022 04:47:58 | ChandanYadav | New |  | - | 23-09-2022 04:47:44 | ChandanYadav | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Status                                                                                | Remark                                                                   | Sign                                                                                  |           |           |                 |        |                     |              |                                |                     |              |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 23-09-2022 04:50:03                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Completed                                                                             | software issue solve and one camera cut the cable mouse. cctv working ok |  |           |           |                 |        |                     |              |                                |                     |              |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 23-09-2022 04:47:58                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | New                                                                                   |                                                                          | -                                                                                     |           |           |                 |        |                     |              |                                |                     |              |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 23-09-2022 04:47:44                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | New                                                                                   |                                                                          | -                                                                                     |           |           |                 |        |                     |              |                                |                     |              |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>14-09-2022 02:12:42</td><td>ChandanYadav</td><td>MTNL men junction not working.</td></tr><tr><td>20-08-2022 04:53:58</td><td>ChandanYadav</td><td>repring intercom system install.same flat lock not change the flat number.working ok.</td></tr></tbody></table>                                                                                                                                                                                                                 |                                                                                       |                                                                          |                                                                                       |           | Date Time | Technician Name | Remark | 14-09-2022 02:12:42 | ChandanYadav | MTNL men junction not working. | 20-08-2022 04:53:58 | ChandanYadav | repring intercom system install.same flat lock not change the flat number.working ok. |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Remark                                                                                |                                                                          |                                                                                       |           |           |                 |        |                     |              |                                |                     |              |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 14-09-2022 02:12:42                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | MTNL men junction not working.                                                        |                                                                          |                                                                                       |           |           |                 |        |                     |              |                                |                     |              |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 20-08-2022 04:53:58                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | repring intercom system install.same flat lock not change the flat number.working ok. |                                                                          |                                                                                       |           |           |                 |        |                     |              |                                |                     |              |                                                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |