

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE6122</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                               |                                                        |                                                                                       |           |           |                 |        |                     |             |                                                                                                                                                                                                                               |                     |             |                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|-------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|-------------|---------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                               |                                                        |                                                                                       |           |           |                 |        |                     |             |                                                                                                                                                                                                                               |                     |             |                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                               |                                                        |                                                                                       |           |           |                 |        |                     |             |                                                                                                                                                                                                                               |                     |             |                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9819121121                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                               |                                                        |                                                                                       |           |           |                 |        |                     |             |                                                                                                                                                                                                                               |                     |             |                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>               | Chandan Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                               | <b>Technician Mobile :</b>                             | 9833262842                                                                            |           |           |                 |        |                     |             |                                                                                                                                                                                                                               |                     |             |                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Date &amp; Time :</b>                                                                                                                                                                                                      | 04-08-2022 02:18:33                                    |                                                                                       |           |           |                 |        |                     |             |                                                                                                                                                                                                                               |                     |             |                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                               |                                                        |                                                                                       |           |           |                 |        |                     |             |                                                                                                                                                                                                                               |                     |             |                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Company Name/Client Name :             | Vajaria Enterprises                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Customer's Mobile :                                                                                                                                                                                                           | 9819121121                                             | Name :                                                                                | Keval Sir |           |                 |        |                     |             |                                                                                                                                                                                                                               |                     |             |                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                               |                                                        |                                                                                       |           |           |                 |        |                     |             |                                                                                                                                                                                                                               |                     |             |                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                               |                                                        |                                                                                       |           |           |                 |        |                     |             |                                                                                                                                                                                                                               |                     |             |                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                               |                                                        |                                                                                       |           |           |                 |        |                     |             |                                                                                                                                                                                                                               |                     |             |                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                               | Type :                                                 |                                                                                       |           |           |                 |        |                     |             |                                                                                                                                                                                                                               |                     |             |                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                  | Intercom                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                               |                                                        |                                                                                       |           |           |                 |        |                     |             |                                                                                                                                                                                                                               |                     |             |                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                      | Site: Raunak H2 and H3 - intercom issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                               |                                                        |                                                                                       |           |           |                 |        |                     |             |                                                                                                                                                                                                                               |                     |             |                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>            | H3 loby instruments problem and h2 1005 problem solve.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                               |                                                        |                                                                                       |           |           |                 |        |                     |             |                                                                                                                                                                                                                               |                     |             |                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                               |                                                        |                                                                                       |           |           |                 |        |                     |             |                                                                                                                                                                                                                               |                     |             |                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                        | H3 loby instruments problem and h2 1005 problem solve.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                               |                                                        |                                                                                       |           |           |                 |        |                     |             |                                                                                                                                                                                                                               |                     |             |                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>04-08-2022 02:30:22</td><td>ChandanYadav</td><td>Completed</td><td>H3 loby instruments problem and h2 1005 problem solve.</td><td></td></tr><tr><td>04-08-2022 02:27:31</td><td>ChandanYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>04-08-2022 02:18:33</td><td>ChandanYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>      |                                                                                                                                                                                                                               |                                                        |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign        | 04-08-2022 02:30:22                                                                                                                                                                                                           | ChandanYadav        | Completed   | H3 loby instruments problem and h2 1005 problem solve.                                      |  | 04-08-2022 02:27:31 | ChandanYadav | New |  | - | 04-08-2022 02:18:33 | ChandanYadav | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Status                                                                                                                                                                                                                        | Remark                                                 | Sign                                                                                  |           |           |                 |        |                     |             |                                                                                                                                                                                                                               |                     |             |                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 04-08-2022 02:30:22                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Completed                                                                                                                                                                                                                     | H3 loby instruments problem and h2 1005 problem solve. |  |           |           |                 |        |                     |             |                                                                                                                                                                                                                               |                     |             |                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 04-08-2022 02:27:31                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | New                                                                                                                                                                                                                           |                                                        | -                                                                                     |           |           |                 |        |                     |             |                                                                                                                                                                                                                               |                     |             |                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 04-08-2022 02:18:33                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | New                                                                                                                                                                                                                           |                                                        | -                                                                                     |           |           |                 |        |                     |             |                                                                                                                                                                                                                               |                     |             |                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>01-08-2022 12:19:02</td><td>Munna Gupta</td><td>i visit in society for. intercom camplent. Watchmen cabin intercom and display not working. complaint resolve Watchmen cabin extension and intercom display . CCTV system working properly. intercom system working properly.</td></tr><tr><td>25-07-2022 03:29:12</td><td>Munna Gupta</td><td>power supply connection and camera connection by on and off switch. all cameras working ok.</td></tr></tbody></table> |                                                                                                                                                                                                                               |                                                        |                                                                                       |           | Date Time | Technician Name | Remark | 01-08-2022 12:19:02 | Munna Gupta | i visit in society for. intercom camplent. Watchmen cabin intercom and display not working. complaint resolve Watchmen cabin extension and intercom display . CCTV system working properly. intercom system working properly. | 25-07-2022 03:29:12 | Munna Gupta | power supply connection and camera connection by on and off switch. all cameras working ok. |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Remark                                                                                                                                                                                                                        |                                                        |                                                                                       |           |           |                 |        |                     |             |                                                                                                                                                                                                                               |                     |             |                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
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| 25-07-2022 03:29:12                    | Munna Gupta                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | power supply connection and camera connection by on and off switch. all cameras working ok.                                                                                                                                   |                                                        |                                                                                       |           |           |                 |        |                     |             |                                                                                                                                                                                                                               |                     |             |                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |