

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE602</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                              |                                                                       |                                                                                       |           |           |                 |        |                     |             |                                                                                                                              |                     |              |                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
|---------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|-------------|------------------------------------------------------------------------------------------------------------------------------|---------------------|--------------|-----------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                     | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                              |                                                                       |                                                                                       |           |           |                 |        |                     |             |                                                                                                                              |                     |              |                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                   | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                              |                                                                       |                                                                                       |           |           |                 |        |                     |             |                                                                                                                              |                     |              |                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>           | 9819121121                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                              |                                                                       |                                                                                       |           |           |                 |        |                     |             |                                                                                                                              |                     |              |                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>              | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                              | <b>Technician Mobile :</b>                                            | 8080922984                                                                            |           |           |                 |        |                     |             |                                                                                                                              |                     |              |                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                  | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | <b>Date &amp; Time :</b>                                                                                                     | 02-11-2019 10:33:51                                                   |                                                                                       |           |           |                 |        |                     |             |                                                                                                                              |                     |              |                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                              |                                                                       |                                                                                       |           |           |                 |        |                     |             |                                                                                                                              |                     |              |                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Company Name/Client Name :</b>     | Vajaria Enterprises                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Customer's Mobile :</b>                                                                                                   | 9819121121                                                            | <b>Name :</b>                                                                         | Keval Sir |           |                 |        |                     |             |                                                                                                                              |                     |              |                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                              |                                                                       |                                                                                       |           |           |                 |        |                     |             |                                                                                                                              |                     |              |                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Mumbai , , , , Maharashtra            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                              |                                                                       |                                                                                       |           |           |                 |        |                     |             |                                                                                                                              |                     |              |                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                              |                                                                       |                                                                                       |           |           |                 |        |                     |             |                                                                                                                              |                     |              |                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Expiry Date :</b>                  | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                              | <b>Type :</b>                                                         |                                                                                       |           |           |                 |        |                     |             |                                                                                                                              |                     |              |                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                 | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                              |                                                                       |                                                                                       |           |           |                 |        |                     |             |                                                                                                                              |                     |              |                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                     | 2 cameras issue -- kalina                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                              |                                                                       |                                                                                       |           |           |                 |        |                     |             |                                                                                                                              |                     |              |                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>           | 2cameras cable continuti break and one camera reinstalled garage side                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                              |                                                                       |                                                                                       |           |           |                 |        |                     |             |                                                                                                                              |                     |              |                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>            | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                              |                                                                       |                                                                                       |           |           |                 |        |                     |             |                                                                                                                              |                     |              |                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                       | 2cameras cable continuti break and one camera reinstalled garage side                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                              |                                                                       |                                                                                       |           |           |                 |        |                     |             |                                                                                                                              |                     |              |                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>               | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-11-2019 04:28:06</td><td>Atique Salmani</td><td>Work Pending</td><td>2cameras cable continuti break and one camera reinstalled garage side</td><td></td></tr><tr><td>02-11-2019 10:34:00</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>02-11-2019 10:33:53</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                              |                                                                       |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign        | 02-11-2019 04:28:06                                                                                                          | Atique Salmani      | Work Pending | 2cameras cable continuti break and one camera reinstalled garage side |  | 02-11-2019 10:34:00 | Atique Salmani | New |  | - | 02-11-2019 10:33:53 | Atique Salmani | New |  | - |
| Date Time                             | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Status                                                                                                                       | Remark                                                                | Sign                                                                                  |           |           |                 |        |                     |             |                                                                                                                              |                     |              |                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 02-11-2019 04:28:06                   | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Work Pending                                                                                                                 | 2cameras cable continuti break and one camera reinstalled garage side |  |           |           |                 |        |                     |             |                                                                                                                              |                     |              |                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 02-11-2019 10:34:00                   | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | New                                                                                                                          |                                                                       | -                                                                                     |           |           |                 |        |                     |             |                                                                                                                              |                     |              |                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 02-11-2019 10:33:53                   | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | New                                                                                                                          |                                                                       | -                                                                                     |           |           |                 |        |                     |             |                                                                                                                              |                     |              |                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>    | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>05-11-2019 06:38:42</td><td>YasinShaikh</td><td>155 new cabling done 6 camera installation done and all work complete client side issue online and one SMPS used and one BMC</td></tr><tr><td>02-11-2019 10:36:30</td><td>SachinPawar</td><td>done</td></tr></tbody></table>                                                                                                                                                                                                            |                                                                                                                              |                                                                       |                                                                                       |           | Date Time | Technician Name | Remark | 05-11-2019 06:38:42 | YasinShaikh | 155 new cabling done 6 camera installation done and all work complete client side issue online and one SMPS used and one BMC | 02-11-2019 10:36:30 | SachinPawar  | done                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Date Time                             | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Remark                                                                                                                       |                                                                       |                                                                                       |           |           |                 |        |                     |             |                                                                                                                              |                     |              |                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 05-11-2019 06:38:42                   | YasinShaikh                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 155 new cabling done 6 camera installation done and all work complete client side issue online and one SMPS used and one BMC |                                                                       |                                                                                       |           |           |                 |        |                     |             |                                                                                                                              |                     |              |                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 02-11-2019 10:36:30                   | SachinPawar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | done                                                                                                                         |                                                                       |                                                                                       |           |           |                 |        |                     |             |                                                                                                                              |                     |              |                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |