

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE5842</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                            |                                                                 |                                                                                       |           |           |                 |        |                     |                |                     |                     |              |                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
|----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|-----------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|----------------|---------------------|---------------------|--------------|--------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                            |                                                                 |                                                                                       |           |           |                 |        |                     |                |                     |                     |              |                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                            |                                                                 |                                                                                       |           |           |                 |        |                     |                |                     |                     |              |                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9819121121                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                            |                                                                 |                                                                                       |           |           |                 |        |                     |                |                     |                     |              |                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                            | <b>Technician Mobile :</b>                                      | 8080922984                                                                            |           |           |                 |        |                     |                |                     |                     |              |                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <b>Date &amp; Time :</b>                                                                   | 01-07-2022 01:14:50                                             |                                                                                       |           |           |                 |        |                     |                |                     |                     |              |                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                            |                                                                 |                                                                                       |           |           |                 |        |                     |                |                     |                     |              |                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Company Name/Client Name :</b>      | Vajaria Enterprises                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | <b>Customer's Mobile :</b>                                                                 | 9819121121                                                      | <b>Name :</b>                                                                         | Keval Sir |           |                 |        |                     |                |                     |                     |              |                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                            |                                                                 |                                                                                       |           |           |                 |        |                     |                |                     |                     |              |                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                            |                                                                 |                                                                                       |           |           |                 |        |                     |                |                     |                     |              |                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                            |                                                                 |                                                                                       |           |           |                 |        |                     |                |                     |                     |              |                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                            | <b>Type :</b>                                                   |                                                                                       |           |           |                 |        |                     |                |                     |                     |              |                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | EPABX                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                            |                                                                 |                                                                                       |           |           |                 |        |                     |                |                     |                     |              |                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                      | site :juris matrix LLP advocates and solicitors 103 d definity jayprakash nagar road no 1 goregaon east epbax issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                            |                                                                 |                                                                                       |           |           |                 |        |                     |                |                     |                     |              |                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            | changed 12 volt 5 amps SMPS of epbax system and all working ok.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                            |                                                                 |                                                                                       |           |           |                 |        |                     |                |                     |                     |              |                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                            |                                                                 |                                                                                       |           |           |                 |        |                     |                |                     |                     |              |                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                        | changed 12 volt 5 amps SMPS of epbax system and all working ok.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                            |                                                                 |                                                                                       |           |           |                 |        |                     |                |                     |                     |              |                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>01-07-2022 02:55:14</td><td>Atique Salmani</td><td>Completed</td><td>changed 12 volt 5 amps SMPS of epbax system and all working ok.</td><td></td></tr><tr><td>01-07-2022 01:15:09</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>01-07-2022 01:14:50</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                            |                                                                 |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign           | 01-07-2022 02:55:14 | Atique Salmani      | Completed    | changed 12 volt 5 amps SMPS of epbax system and all working ok.                            |  | 01-07-2022 01:15:09 | Atique Salmani | New |  | - | 01-07-2022 01:14:50 | Atique Salmani | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Status                                                                                     | Remark                                                          | Sign                                                                                  |           |           |                 |        |                     |                |                     |                     |              |                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 01-07-2022 02:55:14                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Completed                                                                                  | changed 12 volt 5 amps SMPS of epbax system and all working ok. |  |           |           |                 |        |                     |                |                     |                     |              |                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 01-07-2022 01:15:09                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New                                                                                        |                                                                 | -                                                                                     |           |           |                 |        |                     |                |                     |                     |              |                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 01-07-2022 01:14:50                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New                                                                                        |                                                                 | -                                                                                     |           |           |                 |        |                     |                |                     |                     |              |                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>01-07-2022 10:13:11</td><td>Atique Salmani</td><td></td></tr><tr><td>28-06-2022 10:42:36</td><td>Ravi Rajbhar</td><td>E6CT video door phone with intercom issue resolved and ok working done only system restart</td></tr></tbody></table>                                                                                                                                                                                                                                     |                                                                                            |                                                                 |                                                                                       |           | Date Time | Technician Name | Remark | 01-07-2022 10:13:11 | Atique Salmani |                     | 28-06-2022 10:42:36 | Ravi Rajbhar | E6CT video door phone with intercom issue resolved and ok working done only system restart |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Remark                                                                                     |                                                                 |                                                                                       |           |           |                 |        |                     |                |                     |                     |              |                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 01-07-2022 10:13:11                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                            |                                                                 |                                                                                       |           |           |                 |        |                     |                |                     |                     |              |                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 28-06-2022 10:42:36                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | E6CT video door phone with intercom issue resolved and ok working done only system restart |                                                                 |                                                                                       |           |           |                 |        |                     |                |                     |                     |              |                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |