

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE5750</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                                                                                                                                 |                                                                                                               |                                                                                       |           |           |                 |        |                     |              |                                                                                         |                     |              |                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|--------------|-----------------------------------------------------------------------------------------|---------------------|--------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                 |                                                                                                               |                                                                                       |           |           |                 |        |                     |              |                                                                                         |                     |              |                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                 |                                                                                                               |                                                                                       |           |           |                 |        |                     |              |                                                                                         |                     |              |                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9819121121                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                                                                                                 |                                                                                                               |                                                                                       |           |           |                 |        |                     |              |                                                                                         |                     |              |                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>               | Chandan Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                                                                                                                                 | <b>Technician Mobile :</b>                                                                                    | 9833262842                                                                            |           |           |                 |        |                     |              |                                                                                         |                     |              |                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Date &amp; Time :</b>                                                                                                                                                                                                                                                                                                        | 20-06-2022 10:30:17                                                                                           |                                                                                       |           |           |                 |        |                     |              |                                                                                         |                     |              |                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                                                                                                                                 |                                                                                                               |                                                                                       |           |           |                 |        |                     |              |                                                                                         |                     |              |                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Company Name/Client Name :             | Vajaria Enterprises                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Customer's Mobile :                                                                                                                                                                                                                                                                                                             | 9819121121                                                                                                    | Name :                                                                                | Keval Sir |           |                 |        |                     |              |                                                                                         |                     |              |                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                                                                                                                                 |                                                                                                               |                                                                                       |           |           |                 |        |                     |              |                                                                                         |                     |              |                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                                                                                                                                 |                                                                                                               |                                                                                       |           |           |                 |        |                     |              |                                                                                         |                     |              |                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                                                                                                                                 |                                                                                                               |                                                                                       |           |           |                 |        |                     |              |                                                                                         |                     |              |                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                 | Type :                                                                                                        |                                                                                       |           |           |                 |        |                     |              |                                                                                         |                     |              |                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                                                                                                                 |                                                                                                               |                                                                                       |           |           |                 |        |                     |              |                                                                                         |                     |              |                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                      | site: veena sagar - footage given in pen drive                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                                                 |                                                                                                               |                                                                                       |           |           |                 |        |                     |              |                                                                                         |                     |              |                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>            | video recording overwrite. recording date 6/6/22 and dvr recording date 10/6/22 to 20/6/22 . cctv working ok.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                                                                                                                                 |                                                                                                               |                                                                                       |           |           |                 |        |                     |              |                                                                                         |                     |              |                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                                                                                                                 |                                                                                                               |                                                                                       |           |           |                 |        |                     |              |                                                                                         |                     |              |                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                        | video recording overwrite. recording date 6/6/22 and dvr recording date 10/6/22 to 20/6/22 . cctv working ok.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                                                                                                                                 |                                                                                                               |                                                                                       |           |           |                 |        |                     |              |                                                                                         |                     |              |                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>20-06-2022 10:34:19</td><td>ChandanYadav</td><td>Completed</td><td>video recording overwrite. recording date 6/6/22 and dvr recording date 10/6/22 to 20/6/22 . cctv working ok.</td><td></td></tr><tr><td>20-06-2022 10:30:35</td><td>ChandanYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>20-06-2022 10:30:17</td><td>ChandanYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                               |                                                                                                                                                                                                                                                                                                                                 |                                                                                                               |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign         | 20-06-2022 10:34:19                                                                     | ChandanYadav        | Completed    | video recording overwrite. recording date 6/6/22 and dvr recording date 10/6/22 to 20/6/22 . cctv working ok.                                                                                                                                                                                                                   |  | 20-06-2022 10:30:35 | ChandanYadav | New |  | - | 20-06-2022 10:30:17 | ChandanYadav | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Status                                                                                                                                                                                                                                                                                                                          | Remark                                                                                                        | Sign                                                                                  |           |           |                 |        |                     |              |                                                                                         |                     |              |                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 20-06-2022 10:34:19                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Completed                                                                                                                                                                                                                                                                                                                       | video recording overwrite. recording date 6/6/22 and dvr recording date 10/6/22 to 20/6/22 . cctv working ok. |  |           |           |                 |        |                     |              |                                                                                         |                     |              |                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 20-06-2022 10:30:35                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | New                                                                                                                                                                                                                                                                                                                             |                                                                                                               | -                                                                                     |           |           |                 |        |                     |              |                                                                                         |                     |              |                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 20-06-2022 10:30:17                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | New                                                                                                                                                                                                                                                                                                                             |                                                                                                               | -                                                                                     |           |           |                 |        |                     |              |                                                                                         |                     |              |                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>14-06-2022 11:03:41</td><td>ChandanYadav</td><td>dvr adpter ieesu and chage the power supply working ok.barcot no.39233 cctv working ok.</td></tr><tr><td>11-06-2022 11:43:44</td><td>ChandanYadav</td><td>203 working ok 406 flat lock 407 working ok and instrument problem 406 working ok and instrument problem 703 flat lock 804 working ok and instrument problem 902 flat lock 1105 working ok 1402 working ok and instrument problem 1806 flat lock 1904 flat lock H3 507 flat lok 602 working ok 1004 working ok 1605 working ok.</td></tr></tbody></table> |                                                                                                                                                                                                                                                                                                                                 |                                                                                                               |                                                                                       |           | Date Time | Technician Name | Remark | 14-06-2022 11:03:41 | ChandanYadav | dvr adpter ieesu and chage the power supply working ok.barcot no.39233 cctv working ok. | 11-06-2022 11:43:44 | ChandanYadav | 203 working ok 406 flat lock 407 working ok and instrument problem 406 working ok and instrument problem 703 flat lock 804 working ok and instrument problem 902 flat lock 1105 working ok 1402 working ok and instrument problem 1806 flat lock 1904 flat lock H3 507 flat lok 602 working ok 1004 working ok 1605 working ok. |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Remark                                                                                                                                                                                                                                                                                                                          |                                                                                                               |                                                                                       |           |           |                 |        |                     |              |                                                                                         |                     |              |                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 14-06-2022 11:03:41                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | dvr adpter ieesu and chage the power supply working ok.barcot no.39233 cctv working ok.                                                                                                                                                                                                                                         |                                                                                                               |                                                                                       |           |           |                 |        |                     |              |                                                                                         |                     |              |                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 11-06-2022 11:43:44                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 203 working ok 406 flat lock 407 working ok and instrument problem 406 working ok and instrument problem 703 flat lock 804 working ok and instrument problem 902 flat lock 1105 working ok 1402 working ok and instrument problem 1806 flat lock 1904 flat lock H3 507 flat lok 602 working ok 1004 working ok 1605 working ok. |                                                                                                               |                                                                                       |           |           |                 |        |                     |              |                                                                                         |                     |              |                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |