Vallabh Enterprises

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Service Status Details : VE4933 **Priority** : Low **Created By :** Admin - Apurva Vajaria Complaint 9819121121 Mob. No. : **Technician** Munna Gupta **Technician Mobile :** 8080922982 Name : Complain 03-03-2022 02:35:56 **Ticket Type :** Date & Time : **Vendor Details :** Vajaria Enterprises Customer's Mobile 9819121121 Keval Sir Company Name : Name/Client Name : Address : Mumbai,,,, Maharashtra **AMC Details :** 01-01-1970 05:30:00 Expiry Date : Type : **Product Name :** CCTV **Complain**: Site - unnati woods G1 - 3 camera angle need to set We visit in unnathi woods G1. cctv system checking and Camera angle settings . Frame rate and Technician bitrate setting work completed. Cctv system working properly. Guard name - Vivek Mishra **Comment** : mobaile number- 8674860339 Complain Desktop - Apurva Vajaria **Operator** : We visit in unnathi woods G1. cctv system checking and Camera angle settings . Frame rate and **Remark** : bitrate setting work completed. Cctv system working properly. Guard name - Vivek Mishra mobaile number- 8674860339 **Status History : Technician Name** Status **Date Time** Remark Sign 03-03-2022 05:13:05 Munna Gupta Closed 03-03-2022 03:22:36 Munna Gupta Completed We visit in unnathi woods G1. cctv system checking and Camera angle settings . Frame rate and bitrate setting work completed. Cctv system working properly. Guard name - Vivek Mishra mobaile number-8674860339 03-03-2022 02:36:34 Munna Gupta New 03-03-2022 02:35:56 Munna Gupta New

Previous Complain History :	Date Time	Technician Name	Remark
	02-03-2022 03:55:09	Munna Gupta	We visit in Dockyard service centre for. * 4 camera video loss. * 3 camera video not clear. These old camera . camera is working fine but vision compromise. * 2 camera camera faulty. Frame rate and bitrate setting. 14 camera working ok. 2 camera requirement . Work completed. Cctv system working properly.
	02-03-2022 11:05:26	Munna Gupta	We visit in Honda sewri shaman service centre for. cctv system checking. * 4 camera vision not clear and 5 camera video loss. * 7camera video not clear. These old camera . camera is working fine but vision compromise. Additional new items installation . HD bullet camera - 01nos , DC pin -02 nos , BNC connector - 06 Work completed. Cctv system working properly.