




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE4921																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9819121121																								
Technician Name :	Munna Gupta		Technician Mobile :	8080922982																					
Ticket Type :	Complain	Date & Time :	02-03-2022 03:55:09																						
Vendor Details :																									
Company Name/Client Name :	Vajaria Enterprises	Customer's Mobile :	9819121121	Name :	Keval Sir																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	site : Dockyard - 4 cctv not working																								
Technician Comment :	We visit in Dockyard service centre for. * 4 camera video loss. * 3 camera video not clear. These old camera . camera is working fine but vision compromise. * 2 camera camera faulty. Frame rate and bitrate setting. 14 camera working ok. 2 camera requirement . Work completed. Cctv system working properly.																								
Complain Operator :	Desktop - Apurva Vajaria																								
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Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-03-2022 04:13:35</td><td>Munna Gupta</td><td>Completed</td><td>We visit in Dockyard service centre for. * 4 camera video loss. * 3 camera video not clear. These old camera . camera is working fine but vision compromise. * 2 camera camera faulty. Frame rate and bitrate setting. 14 camera working ok. 2 camera requirement . Work completed. Cctv system working properly.</td><td></td></tr><tr><td>02-03-2022 03:55:21</td><td>Munna Gupta</td><td>New</td><td></td><td>-</td></tr><tr><td>02-03-2022 03:55:09</td><td>Munna Gupta</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	02-03-2022 04:13:35	Munna Gupta	Completed	We visit in Dockyard service centre for. * 4 camera video loss. * 3 camera video not clear. These old camera . camera is working fine but vision compromise. * 2 camera camera faulty. Frame rate and bitrate setting. 14 camera working ok. 2 camera requirement . Work completed. Cctv system working properly.		02-03-2022 03:55:21	Munna Gupta	New		-	02-03-2022 03:55:09	Munna Gupta	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	02-03-2022 11:05:26	Munna Gupta	We visit in Honda sewri shaman service centre for. cctv system checking. * 4 camera vision not clear and 5 camera video loss. * 7camera video not clear. These old camera . camera is working fine but vision compromise. Additional new items installation . HD bullet camera - 01nos , DC pin -02 nos , BNC connector - 06 Work completed. Cctv system working properly.
	01-03-2022 03:16:10	Munna Gupta	