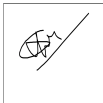
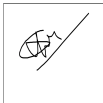
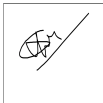


# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE4919</b> |   |                          |  |   |           |           |                 |        |        |      |                        |             |           |  |   |                        |             |     |  |   |                        |             |     |  |   |
|--|---|--------------------------|--|---|-----------|-----------|-----------------|--------|--------|------|------------------------|-------------|-----------|--|---|------------------------|-------------|-----|--|---|------------------------|-------------|-----|--|---|
| <b>Priority :</b>                      | Low   |                          |  |   |           |           |                 |        |        |      |                        |             |           |  |   |                        |             |     |  |   |                        |             |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria  |                          |  |   |           |           |                 |        |        |      |                        |             |           |  |   |                        |             |     |  |   |                        |             |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9819121121  |                          |  |   |           |           |                 |        |        |      |                        |             |           |  |   |                        |             |     |  |   |                        |             |     |  |   |
| <b>Technician Name :</b>               | Munna Gupta   |                          | <b>Technician Mobile :</b>   | 8080922982  |           |           |                 |        |        |      |                        |             |           |  |   |                        |             |     |  |   |                        |             |     |  |   |
| <b>Ticket Type :</b>                   | Complain  | <b>Date &amp; Time :</b> | 02-03-2022 11:05:26  |   |           |           |                 |        |        |      |                        |             |           |  |   |                        |             |     |  |   |                        |             |     |  |   |
| <b>Vendor Details :</b>                |   |                          |  |   |           |           |                 |        |        |      |                        |             |           |  |   |                        |             |     |  |   |                        |             |     |  |   |
| Company Name/Client Name :             | Vajaria Enterprises   | Customer's Mobile :      | 9819121121   | Name :  | Keval Sir |           |                 |        |        |      |                        |             |           |  |   |                        |             |     |  |   |                        |             |     |  |   |
| <b>Address :</b>                       |   |                          |  |   |           |           |                 |        |        |      |                        |             |           |  |   |                        |             |     |  |   |                        |             |     |  |   |
| Mumbai , , , , Maharashtra             |   |                          |  |   |           |           |                 |        |        |      |                        |             |           |  |   |                        |             |     |  |   |                        |             |     |  |   |
| <b>AMC Details :</b>                   |   |                          |  |   |           |           |                 |        |        |      |                        |             |           |  |   |                        |             |     |  |   |                        |             |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00   |                          | Type :   |   |           |           |                 |        |        |      |                        |             |           |  |   |                        |             |     |  |   |                        |             |     |  |   |
| <b>Product Name :</b>                  | CCTV  |                          |  |   |           |           |                 |        |        |      |                        |             |           |  |   |                        |             |     |  |   |                        |             |     |  |   |
| <b>Complain :</b>                      | site sewri honda : 3 camra issue  |                          |  |   |           |           |                 |        |        |      |                        |             |           |  |   |                        |             |     |  |   |                        |             |     |  |   |
| <b>Technician Comment :</b>            | We visit in Honda sewri shaman service centre for. cctv system checking. * 4 camera vision not clear and 5 camera video loss. * 7camera video not clear. These old camera . camera is working fine but vision compromise. Additional new items installation . HD bullet camera - 01nos , DC pin -02 nos , BNC connector - 06 Work completed. Cctv system working properly.  |                          |  |   |           |           |                 |        |        |      |                        |             |           |  |   |                        |             |     |  |   |                        |             |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria  |                          |  |   |           |           |                 |        |        |      |                        |             |           |  |   |                        |             |     |  |   |                        |             |     |  |   |
| <b>Remark :</b>                        | We visit in Honda sewri shaman service centre for. cctv system checking. * 4 camera vision not clear and 5 camera video loss. * 7camera video not clear. These old camera . camera is working fine but vision compromise. Additional new items installation . HD bullet camera - 01nos , DC pin -02 nos , BNC connector - 06 Work completed. Cctv system working properly.  |                          |  |   |           |           |                 |        |        |      |                        |             |           |  |   |                        |             |     |  |   |                        |             |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-03-2022<br/>02:09:39</td><td>Munna Gupta</td><td>Completed</td><td>We visit in Honda sewri shaman service centre for. cctv system checking. * 4 camera vision not clear and 5 camera video loss. * 7camera video not clear. These old camera . camera is working fine but vision compromise. Additional new items installation . HD bullet camera - 01nos , DC pin -02 nos , BNC connector - 06 Work completed. Cctv system working properly.</td><td></td></tr><tr><td>02-03-2022<br/>11:05:53</td><td>Munna Gupta</td><td>New</td><td></td><td>-</td></tr><tr><td>02-03-2022<br/>11:05:26</td><td>Munna Gupta</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                          |  |   |           | Date Time | Technician Name | Status | Remark | Sign | 02-03-2022<br>02:09:39 | Munna Gupta | Completed | We visit in Honda sewri shaman service centre for. cctv system checking. * 4 camera vision not clear and 5 camera video loss. * 7camera video not clear. These old camera . camera is working fine but vision compromise. Additional new items installation . HD bullet camera - 01nos , DC pin -02 nos , BNC connector - 06 Work completed. Cctv system working properly. |  | 02-03-2022<br>11:05:53 | Munna Gupta | New |  | - | 02-03-2022<br>11:05:26 | Munna Gupta | New |  | - |
| Date Time                              | Technician Name   | Status                   | Remark   | Sign  |           |           |                 |        |        |      |                        |             |           |  |   |                        |             |     |  |   |                        |             |     |  |   |
| 02-03-2022<br>02:09:39                 | Munna Gupta   | Completed                | We visit in Honda sewri shaman service centre for. cctv system checking. * 4 camera vision not clear and 5 camera video loss. * 7camera video not clear. These old camera . camera is working fine but vision compromise. Additional new items installation . HD bullet camera - 01nos , DC pin -02 nos , BNC connector - 06 Work completed. Cctv system working properly. |  |           |           |                 |        |        |      |                        |             |           |  |   |                        |             |     |  |   |                        |             |     |  |   |
| 02-03-2022<br>11:05:53                 | Munna Gupta   | New                      |  | -   |           |           |                 |        |        |      |                        |             |           |  |   |                        |             |     |  |   |                        |             |     |  |   |
| 02-03-2022<br>11:05:26                 | Munna Gupta   | New                      |  | -   |           |           |                 |        |        |      |                        |             |           |  |   |                        |             |     |  |   |                        |             |     |  |   |

| Previous<br>Complain<br>History : |                     |                 |   |
|-----------------------------------|---------------------|-----------------|---|
|                                   | Date Time           | Technician Name | Remark  |
|                                   | 02-03-2022 03:55:09 | Munna Gupta     | We visit in Dockyard service centre for, * 4 camera video loss. * 3 camera video not clear. These old camera . camera is working fine but vision compromise. * 2 camera camera faulty. Frame rate and bitrate setting. 14 camera working ok. 2 camera requirement . Work completed. Cctv system working properly. |
|                                   | 01-03-2022 03:16:10 | Munna Gupta     |   |