


# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE4867</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	9819121121				
<b>Technician Name :</b>	Munna Gupta		<b>Technician Mobile :</b>	8080922982	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	24-02-2022 03:56:32		
<b>Vendor Details :</b>					
Company Name/Client Name :	Vajaria Enterprises	Customer's Mobile :	9819121121	Name :	Keval Sir
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>		
<b>Product Name :</b>	CCTV				
<b>Complain :</b>	site : Mercedes-Benz Service Station Shaman Wheels Plot No: D36/ TTC Industrial Area, Opp: Thyrocare, MIDC, Sanpada, Navi Mumbai, Maharashtra 400705 5 camera not working				
<b>Technician Comment :</b>	We visit in Mercedes-Benz shaman service centre for. cctv system checking. * 4 camera vision not clear and 5 camera video loss. * 4 camera video not clear. These old camera . camera is working fine but vision compromise. * 1 camera no power camera faulty. Additional new items installation . HD bullet camera - 01nos , SMPS 12v A - 01 nos , video Balloon - 03 , DC pin -04 nos , BNC connector - 05. 4+1 cabling 35 m . Frame rate and bitrate setting. All 13 camera working ok. Work completed. *All 13nos camera working ok Work shop - 4nos Front office -02 First floor-02 Back parking -02 Front gate -03 Work completed. Cctv system working properly.				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	We visit in Mercedes-Benz shaman service centre for. cctv system checking. * 4 camera vision not clear and 5 camera video loss. * 4 camera video not clear. These old camera . camera is working fine but vision compromise. * 1 camera no power camera faulty. Additional new items installation . HD bullet camera - 01nos , SMPS 12v A - 01 nos , video Balloon - 03 , DC pin -04 nos , BNC connector - 05. 4+1 cabling 35 m . Frame rate and bitrate setting. All 13 camera working ok. Work completed. *All 13nos camera working ok Work shop - 4nos Front office -02 First floor-02 Back parking -02 Front gate -03 Work completed. Cctv system working properly.				

<b>Status History :</b>	Date Time	Technician Name	Status	Remark	Sign
	26-02-2022 04:15:45	Munna Gupta	Completed	We visit in Mercedes-Benz shaman service centre for. cctv system checking. * 4 camera vision not clear and 5 camera video loss. * 4 camera video not clear. These old camera . camera is working fine but vision compromise. * 1 camera no power camera faulty. Additional new items installation . HD bullet camera - 01nos , SMPS 12v A - 01 nos , video Balloon - 03 , DC pin -04 nos , BNC connector - 05. 4+1 cabling 35 m . Frame rate and bitrate setting. All 13 camera working ok. Work completed. *All 13nos camera working ok Work shop - 4nos Front office -02 First floor-02 Back parking -02 Front gate -03 Work completed. Cctv system working properly.	
	24-02-2022 03:56:45	Munna Gupta	New		-
	24-02-2022 03:56:32	Munna Gupta	New		-
<b>Previous Complain History :</b>	Date Time	Technician Name	Remark		
	25-02-2022 10:39:06	Munna Gupta	We visit in Mercedes-Benz shaman service centre for. cctv system checking. * 4 camera vision not clear and 2 camera video loss. * 4 camera video not clear. These old camera . camera is working fine but vision compromise. * 1 camera no power camera faulty. Frame rate and bitrate setting. Work completed. Cctv system working properly . client requirement first floor area 15 camera and 800 4+1 polycab cable , 16ch DVR , 30 m bullet camera 06nos,20 m bullet camera -09 nos. Frame rate and bitrate setting. Work completed. Cctv system working properly.		
	25-02-2022 10:33:30	Neeraj Chauhan			