


Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE4798					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9819121121				
Technician Name :	Munna Gupta		Technician Mobile :	8080922982	
Ticket Type :	Complain	Date & Time :	16-02-2022 11:37:12		
Vendor Details :					
Company Name/Client Name :	Vajaria Enterprises	Customer's Mobile :	9819121121	Name :	Keval Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	Ppm				
Complain :	Mid summer CHSL Santacruz west site - CCTV/Intercom				
Technician Comment :	We visit in mid summer co-op . housing society LTD. for. cctv system and intercom system PPM and intercom system Big display installation . *CCTV system 16 channel DVR CP Plus password reset. *New password set admin@3107 . *DVR time date was setting wrong. Then I set its time date. *Start recording date 2 Jan 2022 to 16 Feb 20222. *Recording Moad setting Continuous. *DVR hard disk storage 1TB. Notes -3 The cable of the camera has to be checked. CCTV system working properly. *intercom system Big display installation the work is over . *Intecom system working properly. *Notes one instrument requirement. guard Station Area. Gard nam sunil pandey mobali no - 8450935780 Additional new item installation crystal big display - 1nos cat 6 cable 1.5 metre				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	We visit in mid summer co-op . housing society LTD. for. cctv system and intercom system PPM and intercom system Big display installation . *CCTV system 16 channel DVR CP Plus password reset. *New password set admin@3107 . *DVR time date was setting wrong. Then I set its time date. *Start recording date 2 Jan 2022 to 16 Feb 20222. *Recording Moad setting Continuous. *DVR hard disk storage 1TB. Notes -3 The cable of the camera has to be checked. CCTV system working properly. *intercom system Big display installation the work is over . *Intecom system working properly. *Notes one instrument requirement. guard Station Area. Gard nam sunil pandey mobali no - 8450935780 Additional new item installation crystal big display - 1nos cat 6 cable 1.5 metre				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	17-02-2022 11:13:11	Munna Gupta	Completed	We visit in mid summer co-op . housing society LTD. for. cctv system and intercom system PPM and intercom system Big display installation . *CCTV system 16 channel DVR CP Plus password reset. *New password set admin@3107 . *DVR time date was setting wrong. Then I set its time date. *Start recording date 2 Jan 2022 to 16 Feb 2022. *Recording Moad setting Continuous. *DVR hard disk storage 1TB. Notes -3 The cable of the camera has to be checked. CCTV system working properly. *intercom system Big display installation the work is over . *Intecom system working properly. *Notes one instrument requirement. guard Station Area. Gard nam sunil pandey mobali no - 8450935780 Additional new item installation crystal big display - 1nos cat 6 cable 1.5 metre	
	17-02-2022 10:27:40	Munna Gupta	New		-
	16-02-2022 11:38:24	Munna Gupta	New		-
	16-02-2022 11:37:12	Munna Gupta	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	14-02-2022 02:26:59	Munna Gupta	We visit in mid summer co-op . housing society LTD. for. cctv system and intercom system PPM and intercom system Big display installation. * intercom System Big display installation and intercom PPM completed . Society Requirement New Phone 01 nos. additional new item installation crystal Big display- 01nos and cat 6cable 2 metres. Intercom PPM Completed and Intercom System Working Proper. Wrong time showing in DVR. cctv system dvr password reset and new password set admin@3107 I did time setting. ? TB hard disk is installed inside the DVR. The DVR was recording on motion detection first, then I set it to continuous recording after that. start recording date 2 january 2022 and recording date 16 february ???? important Notice 3 Camera not working in DVR. CCTV and intecom PPM complete. Garden Sunil Pandey mobile number 8450935780. *		
	14-02-2022 10:41:02	Munna Gupta	We visit in Triumph shaman service centre for. cctv system checking. *1 camera cable faulty . Frame rate and bitrate setting. Work completed. Cctv system working properly. 9619023452 Atul sir		