


Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE4722					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9819121121				
Technician Name :	Munna Gupta		Technician Mobile :	8080922982	
Ticket Type :	Complain	Date & Time :	08-02-2022 10:16:28		
Vendor Details :					
Company Name/Client Name :	Vajaria Enterprises	Customer's Mobile :	9819121121	Name :	Keval Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	Arya honda prabhadevi site--cctv issue				
Technician Comment :	We visit in Arya Honda cars showroom Store for. cctv system PPM. * 2 camera No video signal. * 4 camera video not clear. *2 camera cable was cut by mouse due to which 1 camera got spring, Replaced two cameras with New. Video of 4 cameras is not clear. 4 New Camera Replacement Requirement. *Today new item installation additional . HD Dome camera -02 nos BNC pin - 04 nos DC pin -02 nos 12V power supply - 01 nos Frame rate and bitrate setting. Work completed. Cctv system working properly.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	We visit in Arya Honda cars showroom Store for. cctv system PPM. * 2 camera No video signal. * 4 camera video not clear. *2 camera cable was cut by mouse due to which 1 camera got spring, Replaced two cameras with New. Video of 4 cameras is not clear. 4 New Camera Replacement Requirement. *Today new item installation additional . HD Dome camera -02 nos BNC pin - 04 nos DC pin -02 nos 12V power supply - 01 nos Frame rate and bitrate setting. Work completed. Cctv system working properly.				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	11-02-2022 10:16:04	Munna Gupta	Closed		-
	08-02-2022 03:23:26	Munna Gupta	Completed	We visit in Arya Honda cars showroom Store for. cctv system PPM. * 2 camera No video signal. * 4 camera video not clear. *2 camera cable was cut by mouse due to which 1 camera got spring, Replaced two cameras with New. Video of 4 cameras is not clear. 4 New Camera Replacement Requirement. *Today new item installation additional . HD Dome camera -02 nos BNC pin - 04 nos DC pin -02 nos 12V power supply - 01 nos Frame rate and bitrate setting. Work completed. Cctv system working properly.	
	08-02-2022 10:16:50	Munna Gupta	New		-
	08-02-2022 10:16:28	Munna Gupta	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	22-01-2022 02:28:44	Siddhesh Chavan	a wing tv side adapter change and tv issue resolved and working ok		
	22-01-2022 02:22:21	YogeshDesai			