




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE2188																									
Priority :	High																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9819121121																								
Technician Name :	Rishi Desai		Technician Mobile :	8369234074																					
Ticket Type :	Complain	Date & Time :	06-11-2020 11:16:12																						
Vendor Details :																									
Company Name/Client Name :	Vajaria Enterprises	Customer's Mobile :	9819121121	Name :	Keval Sir																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Access																								
Complain :	eskay resort n0-9833353381 borivali																								
Technician Comment :	Device added successfully in saravjeet sir's pc Device : Essl F22 Software : Smartoffice suit , Device IP : 192.168.2.38 . also added 5 new users in device and modified 2 users. also explained software to Saravjeet sir ' how to download Logs, how to edit employees																								
Complain Operator :	Desktop - Apurva Vajaria																								
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Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>06-11-2020 01:24:33</td><td>RishiDesai</td><td>Completed</td><td>Device added successfully in saravjeet sir's pc Device : Essl F22 Software : Smartoffice suit , Device IP : 192.168.2.38 . also added 5 new users in device and modified 2 users. also explained software to Saravjeet sir ' how to download Logs, how to edit employees</td><td></td></tr><tr><td>06-11-2020 11:16:32</td><td>RishiDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>06-11-2020 11:16:12</td><td>RishiDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	06-11-2020 01:24:33	RishiDesai	Completed	Device added successfully in saravjeet sir's pc Device : Essl F22 Software : Smartoffice suit , Device IP : 192.168.2.38 . also added 5 new users in device and modified 2 users. also explained software to Saravjeet sir ' how to download Logs, how to edit employees		06-11-2020 11:16:32	RishiDesai	New		-	06-11-2020 11:16:12	RishiDesai	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>09-11-2020 11:42:01</td><td>YogeshDesai</td><td>four camera issue three camera issue one supply used one camera issue not solved three cameras are working</td></tr><tr><td>07-11-2020 12:52:49</td><td>YasinShaikh</td><td></td></tr></tbody></table>					Date Time	Technician Name	Remark	09-11-2020 11:42:01	YogeshDesai	four camera issue three camera issue one supply used one camera issue not solved three cameras are working	07-11-2020 12:52:49	YasinShaikh												
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