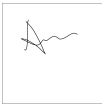
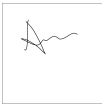
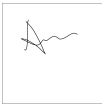


# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE14177</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                              |                                |                                                                                       |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
|-----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|--------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|--------------|------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                              |                                |                                                                                       |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                              |                                |                                                                                       |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9819121121                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                              |                                |                                                                                       |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>                | Chandan Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                              | <b>Technician Mobile :</b>     | 9833262842                                                                            |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | <b>Date &amp; Time :</b>                                                                                                                                                                     | 27-02-2025 12:46:06            |                                                                                       |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                              |                                |                                                                                       |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Company Name/Client Name :</b>       | Vajaria Enterprises                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Customer's Mobile :</b>                                                                                                                                                                   | 9819121121                     | <b>Name :</b>                                                                         | Keval Sir |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                              |                                |                                                                                       |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                              |                                |                                                                                       |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                              |                                |                                                                                       |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                              | <b>Type :</b>                  |                                                                                       |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                              |                                |                                                                                       |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                       | Site - Mahesh sir Kandivali - Some camera off issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                              |                                |                                                                                       |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>             | two camera angle sitting done.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                              |                                |                                                                                       |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                              |                                |                                                                                       |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                         | two camera angle sitting done.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                              |                                |                                                                                       |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>27-02-2025 12:55:09</td><td>ChandanYadav</td><td>Completed</td><td>two camera angle sitting done.</td><td></td></tr><tr><td>27-02-2025 12:53:42</td><td>ChandanYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>27-02-2025 12:46:27</td><td>ChandanYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                                                                              |                                |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign         | 27-02-2025 12:55:09                                                                                                                                                                          | ChandanYadav        | Completed    | two camera angle sitting done.                 |  | 27-02-2025 12:53:42 | ChandanYadav | New |  | - | 27-02-2025 12:46:27 | ChandanYadav | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Status                                                                                                                                                                                       | Remark                         | Sign                                                                                  |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 27-02-2025 12:55:09                     | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Completed                                                                                                                                                                                    | two camera angle sitting done. |  |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 27-02-2025 12:53:42                     | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                                                                                                                                                                                          |                                | -                                                                                     |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 27-02-2025 12:46:27                     | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                                                                                                                                                                                          |                                | -                                                                                     |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>02-12-2024 03:26:10</td><td>ChandanYadav</td><td>23.11.2024 - Chandan visited - 1)One camera not working camera working ok 2)DVR recording started 23.11.2024 3)All camera working ok 4)2tb hdd, 8 ch DVR, 8 ch supply, all camera working ok</td></tr><tr><td>02-12-2024 03:20:08</td><td>ChandanYadav</td><td>1)one camera break angle 2)One camera shifting</td></tr></tbody></table>                                                |                                                                                                                                                                                              |                                |                                                                                       |           | Date Time | Technician Name | Remark | 02-12-2024 03:26:10 | ChandanYadav | 23.11.2024 - Chandan visited - 1)One camera not working camera working ok 2)DVR recording started 23.11.2024 3)All camera working ok 4)2tb hdd, 8 ch DVR, 8 ch supply, all camera working ok | 02-12-2024 03:20:08 | ChandanYadav | 1)one camera break angle 2)One camera shifting |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Remark                                                                                                                                                                                       |                                |                                                                                       |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 02-12-2024 03:26:10                     | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 23.11.2024 - Chandan visited - 1)One camera not working camera working ok 2)DVR recording started 23.11.2024 3)All camera working ok 4)2tb hdd, 8 ch DVR, 8 ch supply, all camera working ok |                                |                                                                                       |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 02-12-2024 03:20:08                     | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 1)one camera break angle 2)One camera shifting                                                                                                                                               |                                |                                                                                       |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |