


Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE12543					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9819121121				
Technician Name :	Chandan Yadav		Technician Mobile :	9833262842	
Ticket Type :	Complain	Date & Time :	27-08-2024 12:32:27		
Vendor Details :					
Company Name/Client Name :	Vajaria Enterprises	Customer's Mobile :	9819121121	Name :	Keval Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	Site: Mantri Park - 3 camera off issue				
Technician Comment :	Lupin 1)One camera cleaning 2)One camera problem requirment video bullon 3)Recording start date.17/8/24 4)Recording end date.27/8/24 4)Hdd.1 tb Orchid 1)Back side one camera angle sitting and one 4*4 box requirment. 2)15th floor Refuges camera working ok 3) Recording start date.17/7/24 4) Recording end date.27/8/24 5)4tb hdd Lilly 1)Lilly one main gate side camera not working and camera problem and cheking the office. Levender 1) All camera working ok 2)All camera connected Hikvision NVR store room. 3) Hikvision NVR 4tb hdd connected 4) Recording start date 18/8/24 5) Recording end date 27/8/24 ⁷				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	Lupin 1)One camera cleaning 2)One camera problem requirment video bullon 3)Recording start date.17/8/24 4)Recording end date.27/8/24 4)Hdd.1 tb Orchid 1)Back side one camera angle sitting and one 4*4 box requirment. 2)15th floor Refuges camera working ok 3) Recording start date.17/7/24 4) Recording end date.27/8/24 5)4tb hdd Lilly 1)Lilly one main gate side camera not working and camera problem and cheking the office. Levender 1) All camera working ok 2)All camera connected Hikvision NVR store room. 3) Hikvision NVR 4tb hdd connected 4) Recording start date 18/8/24 5) Recording end date 27/8/24 ⁷				

Status History :					
	Date Time	Technician Name	Status	Remark	Sign
	27-08-2024 01:08:48	ChandanYadav	Completed	Lupin 1)One camera cleaning 2)One camera problem requirment video bullon 3)Recording start date.17/8/24 4)Recording end date.27/8/24 4)Hdd.1 tb Orchid 1)Back side one camera angle sitting and one 4*4 box requirment. 2)15th floor Refuges camera working ok 3) Recording start date.17/7/24 4) Recording end date.27/8/24 5)4tb hdd Lilly 1)Lilly one main gate side camera not working and camera problem and cheking the office. Levender 1) All camera working ok 2)All camera connected Hikvision NVR store room. 3) Hikvision NVR 4tb hdd connected 4) Recording start date 18/8/24 5) Recording end date 27/8/24?	
	27-08-2024 12:32:40	ChandanYadav	New		-
Previous Complain History :					
	Date Time	Technician Name	Remark		
	20-08-2024 12:13:17	ChandanYadav	All camera working ok and swich hanging problem solve and camera working ok. Cctv working ok.		
	16-08-2024 02:40:03	ChandanYadav	Access problem power supply issue change the power supply and working ok. Requirment one supply camera was not working.		