Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$

Service Status D	Details : VE12373							
Priority:	Low							
Created By:	Admin - Apurva Vajaria							
Complaint Mob. No. :	9819121121							
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965				
Ticket Type :	Complain	Date & Time :	07-08-2024 05:39:08					
Vendor Details :								
Company Name/Client Name :	Vajaria Enterprises	Customer's Mobile :	9819121121	Name :	Keval Sir			
Address:								
Mumbai , , , , M	aharashtra							
AMC Details :	_		_	_				
Expiry Date :	01-01-1970 05:30:00		Type:					
Product Name:	CCTV							
Complain:	Site: KES - 1) car lift cctv 2) Basement Intercom system, 3) Principal cabin P.A. system, 4) Reception Intercom system 5) Sports Ground Camera							
Technician Comment :	1 - car lift work pending bcz not available lift parson both lift 4 cmaera install already check our side and transmeter or reviewer checking pending our side 2 - basement new phone requirements need to new cabling then install instrument 3- principal cabin PA system ok working but client requirements music play 4 - reception area two line issue resolved and one port issue and new port used and ok working ex.no. $237 \ / \ 122 \ 5$ -play ground area one camera swap but same issue again cmaera ok other lucation							
Complain Operator :	Desktop - Apurva Vajaria							
Remark :	1 - car lift work pending bcz not available lift parson both lift 4 cmaera install already check our side and transmeter or reviewer checking pending our side 2 - basement new phone requirements need to new cabling then install instrument 3- principal cabin PA system ok working but client requirements music play 4 - reception area two line issue resolved and one port issue and new port used and ok working ex.no. $237\ /\ 122\ 5$ -play ground area one camera swap but same issue again cmaera ok other lucation							

Status History :	Date Time Technici Name		Statu	s Remark Sign	
	07-08-2024 06:17:27	Ravi Rajbhar	Work Pendin	1 - car lift work pending bcz not available lift parson both lift 4 cmaera install already check our side and transmeter or reviewer checking pending our side 2 - basement new phone requirements need to new cabling then install instrument 3- principal cabin PA system ok working but client requirements music play 4 - reception area two line issue resolved and one port issue and new port used and ok working ex.no. 237 / 122 5 -play ground area one camera swap but same issue again cmaera ok other lucation	
	05:39:15	Ravi Rajbhar	new		
Previous Complain History:	Date Time Technicia		n Name	Remark	
	02-12-2024 03:26:10 ChandanY		/adav	23.11.2024 - Chandan visited - 1)One camera not working camera working ok 2)DVR recording started 23.11.2024 3)All camera working ok 4)2tb hdd, 8 ch DVR, 8 ch supply, all camera working ok	
	02-12-2024 03:20):08 ChandanYadav		1)one camera break angle 2)One camera shifting	