

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE11160 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                              |                     |            |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |   |
|----------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|------------|-----------|-----------|-----------------|--------|---------------------|--------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|--------------|------------------------------------------------|---|
| Priority :                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                              |                     |            |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |   |
| Created By :                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                              |                     |            |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |   |
| Complaint Mob. No. :             | 9819121121                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                              |                     |            |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |   |
| Technician Name :                | Santosh Pathak                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                              | Technician Mobile : | 8080922980 |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |   |
| Ticket Type :                    | New Installation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Date & Time :                                                                                                                                                                                | 19-03-2024 04:36:49 |            |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |   |
| Vendor Details :                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                              |                     |            |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |   |
| Company Name/Client Name :       | Vajaria Enterprises                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Customer's Mobile :                                                                                                                                                                          | 9819121121          | Name :     | Keval Sir |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |   |
| Address :                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                              |                     |            |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |   |
| Mumbai , , , Maharashtra         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                              |                     |            |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |   |
| AMC Details :                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                              |                     |            |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |   |
| Expiry Date :                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                              | Type :              |            |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |   |
| Product Name :                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                              |                     |            |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |   |
| Complain :                       | Site: KES - Balance cameras installation                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                              |                     |            |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |   |
| Technician Comment :             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                              |                     |            |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |   |
| Complain Operator :              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                              |                     |            |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |   |
| Remark :                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                              |                     |            |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |   |
| Status History :                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-05-2024 06:05:40</td><td>SantoshPathak</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                                                                                                                                                                                                           |                                                                                                                                                                                              |                     |            |           | Date Time | Technician Name | Status | Remark              | Sign         | 22-05-2024 06:05:40                                                                                                                                                                          | SantoshPathak       | New          |                                                | - |
| Date Time                        | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Status                                                                                                                                                                                       | Remark              | Sign       |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |   |
| 22-05-2024 06:05:40              | SantoshPathak                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                                                                                                                                                                                          |                     | -          |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |   |
| Previous Complain History :      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>02-12-2024 03:26:10</td><td>ChandanYadav</td><td>23.11.2024 - Chandan visited - 1)One camera not working camera working ok 2)DVR recording started 23.11.2024 3)All camera working ok 4)2tb hdd, 8 ch DVR, 8 ch supply, all camera working ok</td></tr><tr><td>02-12-2024 03:20:08</td><td>ChandanYadav</td><td>1)one camera break angle 2)One camera shifting</td></tr></tbody></table> |                                                                                                                                                                                              |                     |            |           | Date Time | Technician Name | Remark | 02-12-2024 03:26:10 | ChandanYadav | 23.11.2024 - Chandan visited - 1)One camera not working camera working ok 2)DVR recording started 23.11.2024 3)All camera working ok 4)2tb hdd, 8 ch DVR, 8 ch supply, all camera working ok | 02-12-2024 03:20:08 | ChandanYadav | 1)one camera break angle 2)One camera shifting |   |
| Date Time                        | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Remark                                                                                                                                                                                       |                     |            |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |   |
| 02-12-2024 03:26:10              | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 23.11.2024 - Chandan visited - 1)One camera not working camera working ok 2)DVR recording started 23.11.2024 3)All camera working ok 4)2tb hdd, 8 ch DVR, 8 ch supply, all camera working ok |                     |            |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |   |
| 02-12-2024 03:20:08              | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 1)one camera break angle 2)One camera shifting                                                                                                                                               |                     |            |           |           |                 |        |                     |              |                                                                                                                                                                                              |                     |              |                                                |   |