







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE9117																																			
Priority :	Low																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	8097384039																																		
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965																															
Ticket Type :	Complain	Date & Time :	10-08-2023 10:35:20																																
Vendor Details :																																			
Company Name/Client Name :	Ritambhara Vishva Vidyapeeth - College	Customer's Mobile :	8097384039	Name :	Kedar Sir																														
Address :																																			
Mumbai , , , , Maharashtra																																			
AMC Details :																																			
Expiry Date :	31-05-2021 12:00:00		Type :	Comprehensive																															
Product Name :	CCTV																																		
Complain :	1)Class no. 306 - 1 camera off issue 2)2nd floor passage - 1 camera off issue																																		
Technician Comment :	college 2nd floor passege camera no video issue relsolved and ok working on poe injector or power supply uesd																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	college 2nd floor passege camera no video issue relsolved and ok working on poe injector or power supply uesd																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>14-08-2023 12:37:19</td><td>Ravi Rajbhar</td><td>Completed</td><td>college 2nd floor passege camera no video issue relsolved and ok working on poe injector or power supply uesd</td><td></td></tr><tr><td>14-08-2023 10:37:38</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>10-08-2023 12:54:23</td><td>Ravi Rajbhar</td><td>Work Pending</td><td>306 room camera issue relsolved camera side recipring and issue relsolved and 2nd floor passage camera data issue camera take to office for checking</td><td></td></tr><tr><td>10-08-2023 12:45:29</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>10-08-2023 10:35:38</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	14-08-2023 12:37:19	Ravi Rajbhar	Completed	college 2nd floor passege camera no video issue relsolved and ok working on poe injector or power supply uesd		14-08-2023 10:37:38	Ravi Rajbhar	New		-	10-08-2023 12:54:23	Ravi Rajbhar	Work Pending	306 room camera issue relsolved camera side recipring and issue relsolved and 2nd floor passage camera data issue camera take to office for checking		10-08-2023 12:45:29	Ravi Rajbhar	New		-	10-08-2023 10:35:38	Ravi Rajbhar	New		-
Date Time	Technician Name	Status	Remark	Sign																															
14-08-2023 12:37:19	Ravi Rajbhar	Completed	college 2nd floor passege camera no video issue relsolved and ok working on poe injector or power supply uesd																																
14-08-2023 10:37:38	Ravi Rajbhar	New		-																															
10-08-2023 12:54:23	Ravi Rajbhar	Work Pending	306 room camera issue relsolved camera side recipring and issue relsolved and 2nd floor passage camera data issue camera take to office for checking																																
10-08-2023 12:45:29	Ravi Rajbhar	New		-																															
10-08-2023 10:35:38	Ravi Rajbhar	New		-																															

Previous Complain History :			
	Date Time	Technician Name	Remark
	28-08-2023 11:57:49	MayurYadav	
	19-08-2023 01:15:36	Ravi Rajbhar	main gate side one camera cable faulty one paier green white need to change cable 40- 50 meter aprox and one camera Water has entered the camera and the connector of the camera is broken and camera remove and take to office