






# Vallabh Enterprises

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|  |  |                            |                            |               |           |
|--|--|----------------------------|----------------------------|---------------|-----------|
| <b>Service Status Details : VE8710</b> |  |                            |                            |               |           |
| <b>Priority :</b>                      | Low  |                            |                            |               |           |
| <b>Created By :</b>                    | Admin - Apurva Vajaria   |                            |                            |               |           |
| <b>Complaint Mob. No. :</b>            | 8097384039   |                            |                            |               |           |
| <b>Technician Name :</b>               | Shiva Meena  |                            | <b>Technician Mobile :</b> | 7489567735    |           |
| <b>Ticket Type :</b>                   | Complain   | <b>Date &amp; Time :</b>   | 01-07-2023 11:09:22        |               |           |
| <b>Vendor Details :</b>                |  |                            |                            |               |           |
| <b>Company Name/Client Name :</b>      | Ritambhara Vishva Vidyapeeth - College   | <b>Customer's Mobile :</b> | 8097384039                 | <b>Name :</b> | Kedar Sir |
| <b>Address :</b>                       |  |                            |                            |               |           |
| Mumbai , , , , Maharashtra             |  |                            |                            |               |           |
| <b>AMC Details :</b>                   |  |                            |                            |               |           |
| <b>Expiry Date :</b>                   | 31-05-2021 12:00:00  |                            | <b>Type :</b>              | Comprehensive |           |
| <b>Product Name :</b>                  | CCTV   |                            |                            |               |           |
| <b>Complain :</b>                      | Gate outside 2 Cameras off issue   |                            |                            |               |           |
| <b>Technician Comment :</b>            | Camera out side c cheng for loceshan and trf ara camera and trf ara camera lens isu ip not siqvens pendig wark |                            |                            |               |           |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria   |                            |                            |               |           |
| <b>Remark :</b>                        | Camera out side c cheng for loceshan and trf ara camera and trf ara camera lens isu ip not siqvens pendig wark |                            |                            |               |           |

|                             |                        |                 |   |  |   |
|-----------------------------|------------------------|-----------------|---|--|---|
| Status History :            |                        |                 |   |  |   |
|                             | Date Time              | Technician Name | Status  | Remark   | Sign  |
|                             | 12-07-2023<br>12:45:03 | Shiva Meena     | Completed   | Camera out side c cheng for loceshan and trf ara camera and trf ara camera lens isu ip not siqvns pendig wark  |    |
|                             | 12-07-2023<br>11:56:40 | Shiva Meena     | New   |  | -   |
|                             | 08-07-2023<br>02:22:36 | Shiva Meena     | Work Pending  | work pwnding   |    |
|                             | 08-07-2023<br>10:22:10 | Shiva Meena     | New   |  | -   |
|                             | 07-07-2023<br>02:17:28 | Shiva Meena     | Work Pending  | one camera cable ok or camra ok but not start camera   |    |
|                             | 07-07-2023<br>10:40:03 | Shiva Meena     | New   |  | -   |
|                             | 07-07-2023<br>10:39:51 | Shiva Meena     | Work Pending  |  | -   |
|                             | 06-07-2023<br>05:31:34 | Shiva Meena     | Completed   | two camera main gate and bike parking area repair camera retun with install and one camera pricipal office camera no video issue resloved bcz poe switch side cable cut rj 45 connector then and trush school camra check camera ok but cable cheching pending our side bcz camera hight 20 and one camera back side check camera ok but cable two pair faulty need to change cable 120- 140 meter |    |
|                             | 06-07-2023<br>12:16:41 | Shiva Meena     | New   |  | -   |
|                             | 01-07-2023<br>11:24:39 | Shiva Meena     | Work Pending  | two camera remove out side camra main gate out side and bike parking area side camera take to office xanfirm to ekta mdm   |  |
|                             | 01-07-2023<br>11:09:35 | Shiva Meena     | New   |  | -   |
| Previous Complain History : |                        |                 |   |  |   |
|                             | Date Time              | Technician Name | Remark  |  |   |
|                             | 28-08-2023 11:57:49    | MayurYadav      |   |  |   |
|                             | 19-08-2023 01:15:36    | Ravi Rajbhar    | main gate side one camera cable faulty one paier green white need to change cable 40- 50 meter aprox and one camera Water has entered the camera and the connector of the camera is broken and camera remove and take to office |  |   |