

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE8210 | | | | | | | | | | | | | | | | | | | | |
|--|---|---|----------------------------|---------------|-----------|-----------|-----------------|--------|---------------------|--------------|---|---------------------|--------------|---|---|---------------------|------------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 8097384039 | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Prashant Nikalje | | Technician Mobile : | 9664609225 | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 26-04-2023 02:09:18 | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Ritambhara Vishva Vidyapeeth - College | Customer's Mobile : | 8097384039 | Name : | Kedar Sir | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 31-05-2021 12:00:00 | | Type : | Comprehensive | | | | | | | | | | | | | | | | |
| Product Name : | Time And Attendance | | | | | | | | | | | | | | | | | | | |
| Complain : | Biometric software need to install and need to explain | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | |
| Remark : | prashant old 26.04.2023 visited site smart office biomax software setting done given software traning | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>13-05-2023 12:06:34</td><td>Prashant Nikalje</td><td>Completed</td><td></td><td>-</td></tr><tr><td>26-04-2023 02:09:30</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 13-05-2023 12:06:34 | Prashant Nikalje | Completed | | - | 26-04-2023 02:09:30 | Prashant Nikalje | New | | - |
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| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>08-04-2023 10:27:07</td><td>Ravi Rajbhar</td><td>backside out side one no video issue resolved but temporary going on in nvr bcz one pair cable breck inform to kedar sir next time need to change cable camera off 21/3 /23</td></tr><tr><td>14-02-2023 03:03:33</td><td>Ravi Rajbhar</td><td>College 2nd floor back side no video issue resolved and ok working done recoding also going on in nvr</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 08-04-2023 10:27:07 | Ravi Rajbhar | backside out side one no video issue resolved but temporary going on in nvr bcz one pair cable breck inform to kedar sir next time need to change cable camera off 21/3 /23 | 14-02-2023 03:03:33 | Ravi Rajbhar | College 2nd floor back side no video issue resolved and ok working done recoding also going on in nvr | | | | | | |
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