Vallabh Enterprises

Service Status Details : VE6794					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	8097384039				
Technician Name :	Atique Salmani		**Technician Mobile :**	8080922984	
Ticket Type :	Complain	**Date & Time :**	09-11-2022 10:19:11		
Vendor Details :					
Company Name/Client Name :	Ritambhara Vishva Vidyapeeth - College	Customer's Mobile :	8097384039	Name :	Kedar Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	31-05-2021 12:00:00		Type :	Comprehensive	
Product Name :	CCTV				
Complain :	2nd floor classroom girls common room 1 camera off issue and room no 211 on camera off issue and 1 camera out side gate 1 camera off issue				
Technician Comment :	1.Maine gate 1 camera ok cable cat6 flexible cable white green green cable break not getting continueti so use saprate SMPS for camera and 1236 for data temporary working ok but need to changed cable .cable length approx 35/40 meter 2.girls room common area camera remooved and checked in laptop with saprate SMPS working ok so reinstalled working ok with angel settings And 3 is 211 allready working . 4 .3rd floor 1 camera angel settings done according to kedar sir .				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	1.Maine gate 1 camera ok cable cat6 flexible cable white green green cable break not getting continueti so use saprate SMPS for camera and 1236 for data temporary working ok but need to changed cable .cable length approx 35/40 meter 2.girls room common area camera remooved and checked in laptop with saprate SMPS working ok so reinstalled working ok with angel settings And 3 is 211 allready working . 4 .3rd floor 1 camera angel settings done according to kedar sir .				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	09-11-2022 01:30:29	Atique Salmani	Completed	1.Maine gate 1 camera ok cable cat6 flexible cable white green green cable break not getting continueti so use saprate SMPS for camera and 1236 for data temporary working ok but need to changed cable .cable length approx 35/40 meter 2.girls room common area camera remooved and checked in laptop with saprate SMPS working ok so reinstalled working ok with angel settings And 3 is 211 allready working . 4 .3rd floor 1 camera angel settings done according to kedar sir .	
	09-11-2022 10:19:18	Atique Salmani	New		-

Previous Complain History :	Date Time	Technician Name	Remark
	04-11-2022 02:07:08	Anil Yadav	1) 5 New cameras installed. 2) 6 switch all cable dressing, Crimping and Feroling. 3) 4 ip 66 box installed. 4) 12 cameras Naming.
	19-10-2022 02:06:39	Ravi Rajbhar	two old camera return to office bcz check one old camera hondover to kedar sir and college 3 camera no video issue resolved main gate , office in side room, game room