



# Vallabh Enterprises

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<b>Service Status Details : VE6376</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	8097384039				
<b>Technician Name :</b>	Yogesh Desai		<b>Technician Mobile :</b>	8080922963	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	15-09-2022 10:07:46		
<b>Vendor Details :</b>					
Company Name/Client Name :	Ritambhara Vishva Vidyapeeth - College	Customer's Mobile :	8097384039	Name :	Kedar Sir
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
Expiry Date :	31-05-2021 12:00:00		Type :	Comprehensive	
<b>Product Name :</b>	CCTV				
<b>Complain :</b>	1 camera off issue(Classroom)+Ground floor staff room 1 camera black and white issue+Third floor staff room in night 1 camera getting off				
<b>Technician Comment :</b>	Cash counter ground floor new ip dome camera installed Class no 208 second floor new ip dome camera installed Gymkhana on first floor 109 new ip dome camera installed faulty camera 3 rajen to office.				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	Cash counter ground floor new ip dome camera installed Class no 208 second floor new ip dome camera installed Gymkhana on first floor 109 new ip dome camera installed faulty camera 3 rajen to office.				

<b>Status History :</b>	<b>Date Time</b>	<b>Technician Name</b>	<b>Status</b>	<b>Remark</b>	<b>Sign</b>
	20-09-2022 05:37:55	YogeshDesai	Completed	Cash counter ground floor new ip dome camera installed Class no 208 second floor new ip dome camera installed Gymkhana on first floor 109 new ip dome camera installed faulty camera 3 rajen to office.	
	20-09-2022 11:00:49	YogeshDesai	New		-
	15-09-2022 06:33:11	YogeshDesai	Awaiting Spares	Staff room no 308 new ip dome camera installation done old camera taken to office Camera should be kept under observation for on off issue on night mode Ground floor cash counter camera on off issue need a new camera for cash counter First floor Gymkhana camera on off issue also need a new ip dome camera Second floor class room camera same on off issue need a new ip dome camera class no 208 Principal cabin both NVR online done in pc all camera can be viewed on monitor.	
	15-09-2022 10:08:24	YogeshDesai	New		-
	15-09-2022 10:07:46	YogeshDesai	New		-
<b>Previous Complain History :</b>	<b>Date Time</b>	<b>Technician Name</b>	<b>Remark</b>		
	20-09-2022 11:06:59	YogeshDesai	second floor camera changed new camera install. library camera issue solved by using poe injector for power camera now working ok		
	10-08-2022 12:26:17	Atique Salmani	1.Ritumbra 309/ 306 boath cameras ip was same so it was conflicting 2.Now changed room nmbr 309 ip is 192.168.1.135 Pass123456 And 306 ip is 192.168.1.211 Password 123456 3.And cash counter camera recrimping and delete then add working ok. 4.turf side camera recrimping and also I stalled new ip 66 box .		