





# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE6165</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	8097384039				
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	10-08-2022 12:26:17		
<b>Vendor Details :</b>					
Company Name/Client Name :	Ritambhara Vishva Vidyapeeth - College	Customer's Mobile :	8097384039	Name :	Kedar Sir
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
<b>Expiry Date :</b>	31-05-2021 12:00:00		<b>Type :</b>	Comprehensive	
<b>Product Name :</b>	CCTV				
<b>Complain :</b>	3 cameras issue - 1 camera pink issue, 1 camera blur issue and 1 camera pink issue				
<b>Technician Comment :</b>	1.Ritumbra 309/ 306 boath cameras ip was same so it was conflicting 2.Now changed room nmbr 309 ip is 192.168.1.135 Pass123456 And 306 ip is 192.168.1.211 Password 123456 3.And cash counter camera recrimping and delete then add working ok. 4.turf side camera recrimping and also I stalled new ip 66 box .				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	1.Ritumbra 309/ 306 boath cameras ip was same so it was conflicting 2.Now changed room nmbr 309 ip is 192.168.1.135 Pass123456 And 306 ip is 192.168.1.211 Password 123456 3.And cash counter camera recrimping and delete then add working ok. 4.turf side camera recrimping and also I stalled new ip 66 box .				

Status History :

Date Time	Technician Name	Status	Remark	Sign
29-08-2022 07:09:32	Atique Salmani	Completed	1.Ritumbra 309/ 306 boath cameras ip was same so it was conflicting 2.Now changed room nmbr 309 ip is 192.168.1.135 Pass123456 And 306 ip is 192.168.1.211 Password 123456 3.And cash counter camera recrimping and delete then add working ok. 4.turf side camera recrimping and also I stalled new ip 66 box .	
29-08-2022 01:01:05	Atique Salmani	New		-
25-08-2022 06:55:05	Atique Salmani	Work Pending	behind Saraswati ma gnd floor switch chenge old switch take to office 3camera offline	
25-08-2022 03:16:09	Atique Salmani	New		-
24-08-2022 11:34:53	Atique Salmani	New		-
23-08-2022 10:50:30	Atique Salmani	New		-
22-08-2022 01:11:37	Atique Salmani	New		-
13-08-2022 08:10:15	Atique Salmani	Work Pending	Two new ip dome camera installed in clas room no 306 and 309 both camera are working ok. one bullet ip camera from college backside taken to office for checking . Two poe injector used for camera and one power supply also installed . all camera are working ok can be viewed on TV. one camera work pending.	
13-08-2022 10:47:27	Atique Salmani	New		-
10-08-2022 04:45:25	Atique Salmani	Work Pending	class room no 306 camera blur and class number 309 camera pinkish both camera taken to to office for checking. vice principal cabin camera issue solved one poe injector uesd there was power issue so injector was used	
10-08-2022 12:26:33	Atique Salmani	New		-
10-08-2022 12:26:17	Atique Salmani	New		-

Previous Complain History :

Date Time	Technician Name	Remark
13-07-2022 10:29:11	Ravi Rajbhar	main road faulty camera replacement against new bullet camera install and ok working done class room 306 rj 45 connector replace
27-06-2022 01:35:11	Atique Salmani	Turf cameras back side recrimping working ok camera nmbr 50 47 restart working ok and camera nmbr 51 give saprete power and working ok.total 4 cameras issue resolved working ok.