




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE5574																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	8097384039																								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																					
Ticket Type :	Complain	Date & Time :	27-05-2022 12:36:09																						
Vendor Details :																									
Company Name/Client Name :	Ritambhara Vishva Vidyapeeth - School	Customer's Mobile :	8097384039	Name :	Kedar Sir																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	31-05-2021 12:00:00		Type :	Non-Comprehensive																					
Product Name :	Time And Attendance																								
Complain :	biometric connecting issue																								
Technician Comment :	ip was 192.168.200.201 there is no use dot between 200 and 201 so it's not connected so set proper ip and working ok.																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	ip was 192.168.200.201 there is no use dot between 200 and 201 so it's not connected so set proper ip and working ok.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>27-05-2022 03:11:07</td><td>Atique Salmani</td><td>Completed</td><td>ip was 192.168.200.201 there is no use dot between 200 and 201 so it's not connected so set proper ip and working ok.</td><td></td></tr><tr><td>27-05-2022 12:36:22</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>27-05-2022 12:36:09</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	27-05-2022 03:11:07	Atique Salmani	Completed	ip was 192.168.200.201 there is no use dot between 200 and 201 so it's not connected so set proper ip and working ok.		27-05-2022 12:36:22	Atique Salmani	New		-	27-05-2022 12:36:09	Atique Salmani	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>11-05-2022 07:18:59</td><td>Atique Salmani</td><td>ppm done all working ok.</td></tr><tr><td>12-04-2022 09:58:59</td><td>Atique Salmani</td><td>there is selectected v series device and it's N series device so it's was not concted and also not genrate att logs now resolved issue it's working ok.</td></tr></tbody></table>					Date Time	Technician Name	Remark	11-05-2022 07:18:59	Atique Salmani	ppm done all working ok.	12-04-2022 09:58:59	Atique Salmani	there is selectected v series device and it's N series device so it's was not concted and also not genrate att logs now resolved issue it's working ok.											
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