




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE4971 | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|--|--|---|-----------|-----------|-----------------|--------|---------------------|-------------|--|---------------------|----------------|--|---|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 8097384039 | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Ravi Rajbhar | | Technician Mobile : | 8080922965 | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 10-03-2022 12:24:13 | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Ritambhara Vishva Vidyapeeth - College | Customer's Mobile : | 8097384039 | Name : | Kedar Sir | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 31-05-2021 12:00:00 | | Type : | Comprehensive | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | 15 camera off issue | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | 15 camera issue resolved only switch side cannection issue main power and connect proper and ok working done and 304 / library camera no video issue resolved 6 RJ 45 connector used | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | 15 camera issue resolved only switch side cannection issue main power and connect proper and ok working done and 304 / library camera no video issue resolved 6 RJ 45 connector used | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>10-03-2022 02:40:40</td><td>Ravi Rajbhar</td><td>Completed</td><td>15 camera issue resolved only switch side cannection issue main power and connect proper and ok working done and 304 / library camera no video issue resolved 6 RJ 45 connector used</td><td></td></tr><tr><td>10-03-2022 12:26:07</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>10-03-2022 12:24:13</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 10-03-2022 02:40:40 | Ravi Rajbhar | Completed | 15 camera issue resolved only switch side cannection issue main power and connect proper and ok working done and 304 / library camera no video issue resolved 6 RJ 45 connector used |  | 10-03-2022 12:26:07 | Ravi Rajbhar | New | | - | 10-03-2022 12:24:13 | Ravi Rajbhar | New | | - |
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| 10-03-2022 12:24:13 | Ravi Rajbhar | New | | - | | | | | | | | | | | | | | | | | | | | | |
| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>04-03-2022 09:59:25</td><td>Munna Gupta</td><td>We visit in Ritambhara vishwa vidyapeeth- College. cctv system checking and 1 Finding a camera problem .canteen area Poe switch Port no 10 Under observation. Frame rate and bitrate setting work completed. Cctv system working properly.</td></tr><tr><td>03-03-2022 12:16:07</td><td>Atique Salmani</td><td></td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 04-03-2022 09:59:25 | Munna Gupta | We visit in Ritambhara vishwa vidyapeeth- College. cctv system checking and 1 Finding a camera problem .canteen area Poe switch Port no 10 Under observation. Frame rate and bitrate setting work completed. Cctv system working properly. | 03-03-2022 12:16:07 | Atique Salmani | | | | | | | | | | | | |
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