




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
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<b>Service Status Details : VE4936</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	8097384039				
<b>Technician Name :</b>	Munna Gupta		<b>Technician Mobile :</b>	8080922982	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	04-03-2022 09:59:25		
<b>Vendor Details :</b>					
Company Name/Client Name :	Ritambhara Vishva Vidyapeeth - College	Customer's Mobile :	8097384039	Name :	Kedar Sir
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
Expiry Date :	31-05-2021 12:00:00		Type :	Comprehensive	
<b>Product Name :</b>	CCTV				
<b>Complain :</b>	1 camera off issue and 1 camera getting off on night				
<b>Technician Comment :</b>	We visit in Ritambhara vishwa vidyapeeth- College. cctv system checking and 1 Finding a camera problem .canteen area Poe switch Port no 10 Under observation. Frame rate and bitrate setting work completed. Cctv system working properly.				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	We visit in Ritambhara vishwa vidyapeeth- College. cctv system checking and 1 Finding a camera problem .canteen area Poe switch Port no 10 Under observation. Frame rate and bitrate setting work completed. Cctv system working properly.				

Status History :					
	Date Time	Technician Name	Status	Remark	Sign
	09-03-2022 05:43:43	Munna Gupta	Completed	We visit in Ritambhara vishwa vidyapeeth- College. cctv system checking and 1 Finding a camera problem .canteen area Poe switch Port no 10 Under observation. Frame rate and bitrate setting work completed. Cctv system working properly.	
	09-03-2022 11:33:18	Munna Gupta	New		-
	09-03-2022 10:44:47	Munna Gupta	New		-
	05-03-2022 07:54:08	Munna Gupta	Work Pending	3rd floor library both side crimping done issue resolved 1st floor 106 room nmbrr give saprate suply 12 volts 5 amps iBall 2 cameras working on this supply .	
	05-03-2022 10:13:01	Munna Gupta	New		-
	04-03-2022 11:34:26	Munna Gupta	Client Side	due to board exam work of camera pending .	
	04-03-2022 09:59:47	Munna Gupta	New		-
Previous Complain History :	04-03-2022 09:59:41	Munna Gupta	New		-
	04-03-2022 09:59:25	Munna Gupta	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	10-03-2022 12:24:13	Ravi Rajbhar	15 camera issue resolved only switch side connection issue main power and connect proper and ok working done and 304 / library camera no video issue resolved 6 RJ 45 connector used		
	03-03-2022 12:16:07	Atique Salmani			