







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | **W :** www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE4558					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	8097384039				
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985	
Ticket Type :	Complain	Date & Time :	11-01-2022 10:08:17		
Vendor Details :					
Company Name/Client Name :	Ritambhara Vishva Vidyapeeth - College	Customer's Mobile :	8097384039	Name :	Kedar Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	31-05-2021 12:00:00		Type :	Comprehensive	
Product Name :	CCTV				
Complain :	1st floor 1 camera & 2nd floor 1 camera not working				
Technician Comment :	main gate camera dc pin issue change dc pin issue resolved and 3 rd floor 2 camera side ingecter install and 2 camera video issue resolved and 2 nd floor passage camera install and working ok 1 st floor one camera side ingecter install and camera video issue resolved and one power supply install 3 rd floor				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	main gate camera dc pin issue change dc pin issue resolved and 3 rd floor 2 camera side ingecter install and 2 camera video issue resolved and 2 nd floor passage camera install and working ok 1 st floor one camera side ingecter install and camera video issue resolved and one power supply install 3 rd floor				

Status History :	<table><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr><tr><td>17-01-2022 03:14:59</td><td>Siddhesh Chavan</td><td>Completed</td><td>main gate camera dc pin issue change dc pin issue resolved and 3 rd floor 2 camera side ingecter install and 2 camera video issue resolved and 2 nd floor passage camera install and working ok 1 st floor one camera side ingecter install and camera video issue resolved and one power supply install 3 rd floor</td><td></td></tr><tr><td>17-01-2022 10:26:47</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>17-01-2022 10:26:42</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>11-01-2022 01:51:57</td><td>Siddhesh Chavan</td><td>Work Pending</td><td>2 ip camera video issue and one bullet camera take to office for checking</td><td></td></tr><tr><td>11-01-2022 10:08:54</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>11-01-2022 10:08:18</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></table>	Date Time	Technician Name	Status	Remark	Sign	17-01-2022 03:14:59	Siddhesh Chavan	Completed	main gate camera dc pin issue change dc pin issue resolved and 3 rd floor 2 camera side ingecter install and 2 camera video issue resolved and 2 nd floor passage camera install and working ok 1 st floor one camera side ingecter install and camera video issue resolved and one power supply install 3 rd floor		17-01-2022 10:26:47	Siddhesh Chavan	New		-	17-01-2022 10:26:42	Siddhesh Chavan	New		-	11-01-2022 01:51:57	Siddhesh Chavan	Work Pending	2 ip camera video issue and one bullet camera take to office for checking		11-01-2022 10:08:54	Siddhesh Chavan	New		-	11-01-2022 10:08:18	Siddhesh Chavan	New		-
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Previous Complain History :	<table><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr><tr><td>14-02-2022 10:54:10</td><td>Siddhesh Chavan</td><td>ppm done and biometric machines working ok one camera no video issue resolved</td></tr><tr><td>12-02-2022 09:59:24</td><td>Siddhesh Chavan</td><td>one out side camera install and one new 4by 4 box install and working ok</td></tr></table>	Date Time	Technician Name	Remark	14-02-2022 10:54:10	Siddhesh Chavan	ppm done and biometric machines working ok one camera no video issue resolved	12-02-2022 09:59:24	Siddhesh Chavan	one out side camera install and one new 4by 4 box install and working ok																										
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