

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE2752</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                |                                                                    |                                                                                       |           |           |                 |        |                     |                |                                                                                                 |                     |             |                                                                                                                |                                                                                       |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|----------------|-------------------------------------------------------------------------------------------------|---------------------|-------------|----------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|--------------|--|---|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                |                                                                    |                                                                                       |           |           |                 |        |                     |                |                                                                                                 |                     |             |                                                                                                                |                                                                                       |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                |                                                                    |                                                                                       |           |           |                 |        |                     |                |                                                                                                 |                     |             |                                                                                                                |                                                                                       |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 8097384039                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                |                                                                    |                                                                                       |           |           |                 |        |                     |                |                                                                                                 |                     |             |                                                                                                                |                                                                                       |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                | <b>Technician Mobile :</b>                                         | 8080922985                                                                            |           |           |                 |        |                     |                |                                                                                                 |                     |             |                                                                                                                |                                                                                       |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | <b>Date &amp; Time :</b>                                                                                       | 01-03-2021 10:18:08                                                |                                                                                       |           |           |                 |        |                     |                |                                                                                                 |                     |             |                                                                                                                |                                                                                       |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                |                                                                    |                                                                                       |           |           |                 |        |                     |                |                                                                                                 |                     |             |                                                                                                                |                                                                                       |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Company Name/Client Name :</b>      | Ritambhara Vishva Vidyapeeth - College                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | <b>Customer's Mobile :</b>                                                                                     | 8097384039                                                         | <b>Name :</b>                                                                         | Kedar Sir |           |                 |        |                     |                |                                                                                                 |                     |             |                                                                                                                |                                                                                       |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                |                                                                    |                                                                                       |           |           |                 |        |                     |                |                                                                                                 |                     |             |                                                                                                                |                                                                                       |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                |                                                                    |                                                                                       |           |           |                 |        |                     |                |                                                                                                 |                     |             |                                                                                                                |                                                                                       |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                |                                                                    |                                                                                       |           |           |                 |        |                     |                |                                                                                                 |                     |             |                                                                                                                |                                                                                       |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Expiry Date :</b>                   | 31-05-2021 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                | <b>Type :</b>                                                      | Comprehensive                                                                         |           |           |                 |        |                     |                |                                                                                                 |                     |             |                                                                                                                |                                                                                       |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                |                                                                    |                                                                                       |           |           |                 |        |                     |                |                                                                                                 |                     |             |                                                                                                                |                                                                                       |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | 1 IP camera issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                |                                                                    |                                                                                       |           |           |                 |        |                     |                |                                                                                                 |                     |             |                                                                                                                |                                                                                       |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | one camera changed ,2 camera angle set,1 camera video issue solved                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                |                                                                    |                                                                                       |           |           |                 |        |                     |                |                                                                                                 |                     |             |                                                                                                                |                                                                                       |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                |                                                                    |                                                                                       |           |           |                 |        |                     |                |                                                                                                 |                     |             |                                                                                                                |                                                                                       |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | one camera changed ,2 camera angle set,1 camera video issue solved                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                |                                                                    |                                                                                       |           |           |                 |        |                     |                |                                                                                                 |                     |             |                                                                                                                |                                                                                       |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-03-2021 12:02:43</td><td>Siddhesh Chavan</td><td>Completed</td><td>one camera changed ,2 camera angle set,1 camera video issue solved</td><td></td></tr><tr><td>02-03-2021 09:52:59</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>01-03-2021 01:12:30</td><td>Siddhesh Chavan</td><td>Work Pending</td><td></td><td>-</td></tr><tr><td>01-03-2021 10:18:31</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>01-03-2021 10:18:09</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                |                                                                    |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign           | 02-03-2021 12:02:43                                                                             | Siddhesh Chavan     | Completed   | one camera changed ,2 camera angle set,1 camera video issue solved                                             |  | 02-03-2021 09:52:59 | Siddhesh Chavan | New |  | - | 01-03-2021 01:12:30 | Siddhesh Chavan | Work Pending |  | - | 01-03-2021 10:18:31 | Siddhesh Chavan | New |  | - | 01-03-2021 10:18:09 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Status                                                                                                         | Remark                                                             | Sign                                                                                  |           |           |                 |        |                     |                |                                                                                                 |                     |             |                                                                                                                |                                                                                       |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 02-03-2021 12:02:43                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Completed                                                                                                      | one camera changed ,2 camera angle set,1 camera video issue solved |  |           |           |                 |        |                     |                |                                                                                                 |                     |             |                                                                                                                |                                                                                       |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 02-03-2021 09:52:59                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | New                                                                                                            |                                                                    | -                                                                                     |           |           |                 |        |                     |                |                                                                                                 |                     |             |                                                                                                                |                                                                                       |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 01-03-2021 01:12:30                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Work Pending                                                                                                   |                                                                    | -                                                                                     |           |           |                 |        |                     |                |                                                                                                 |                     |             |                                                                                                                |                                                                                       |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 01-03-2021 10:18:31                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | New                                                                                                            |                                                                    | -                                                                                     |           |           |                 |        |                     |                |                                                                                                 |                     |             |                                                                                                                |                                                                                       |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 01-03-2021 10:18:09                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | New                                                                                                            |                                                                    | -                                                                                     |           |           |                 |        |                     |                |                                                                                                 |                     |             |                                                                                                                |                                                                                       |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>14-07-2023 11:34:43</td><td>Atique Salmani</td><td>One camera turf side installation done user admin Password admin@123 Ip 192.168.1.10 Working ok</td></tr><tr><td>01-07-2023 11:09:22</td><td>Shiva Meena</td><td>Camera out side c cheng for loceshan and trf ara camera and trf ara camera lens isu ip not siqvens pendig wark</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                          |                                                                                                                |                                                                    |                                                                                       |           | Date Time | Technician Name | Remark | 14-07-2023 11:34:43 | Atique Salmani | One camera turf side installation done user admin Password admin@123 Ip 192.168.1.10 Working ok | 01-07-2023 11:09:22 | Shiva Meena | Camera out side c cheng for loceshan and trf ara camera and trf ara camera lens isu ip not siqvens pendig wark |                                                                                       |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Remark                                                                                                         |                                                                    |                                                                                       |           |           |                 |        |                     |                |                                                                                                 |                     |             |                                                                                                                |                                                                                       |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 14-07-2023 11:34:43                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | One camera turf side installation done user admin Password admin@123 Ip 192.168.1.10 Working ok                |                                                                    |                                                                                       |           |           |                 |        |                     |                |                                                                                                 |                     |             |                                                                                                                |                                                                                       |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 01-07-2023 11:09:22                    | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Camera out side c cheng for loceshan and trf ara camera and trf ara camera lens isu ip not siqvens pendig wark |                                                                    |                                                                                       |           |           |                 |        |                     |                |                                                                                                 |                     |             |                                                                                                                |                                                                                       |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |                     |                 |     |  |   |