

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
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|                                        |                                                                                                                     |                          |                            |                                                                              |                                                                                       |
|----------------------------------------|---------------------------------------------------------------------------------------------------------------------|--------------------------|----------------------------|------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|
| <b>Service Status Details : VE2504</b> |                                                                                                                     |                          |                            |                                                                              |                                                                                       |
| <b>Priority :</b>                      | High                                                                                                                |                          |                            |                                                                              |                                                                                       |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                              |                          |                            |                                                                              |                                                                                       |
| <b>Complaint Mob. No. :</b>            | 8097384039                                                                                                          |                          |                            |                                                                              |                                                                                       |
| <b>Technician Name :</b>               | Parshva Shah                                                                                                        |                          | <b>Technician Mobile :</b> | 9029444303                                                                   |                                                                                       |
| <b>Ticket Type :</b>                   | Complain                                                                                                            | <b>Date &amp; Time :</b> | 30-12-2020 10:23:40        |                                                                              |                                                                                       |
| <b>Vendor Details :</b>                |                                                                                                                     |                          |                            |                                                                              |                                                                                       |
| Company Name/Client Name :             | Ritambhara Vishva Vidyapeeth - School                                                                               | Customer's Mobile :      | 8097384039                 | Name :                                                                       | Kedar Sir                                                                             |
| <b>Address :</b>                       |                                                                                                                     |                          |                            |                                                                              |                                                                                       |
| Mumbai , , , , Maharashtra             |                                                                                                                     |                          |                            |                                                                              |                                                                                       |
| <b>AMC Details :</b>                   |                                                                                                                     |                          |                            |                                                                              |                                                                                       |
| Expiry Date :                          | 31-05-2021 12:00:00                                                                                                 |                          | Type :                     | Non-Comprehensive                                                            |                                                                                       |
| <b>Product Name :</b>                  | CCTV                                                                                                                |                          |                            |                                                                              |                                                                                       |
| <b>Complain :</b>                      | recording issue hang dvr                                                                                            |                          |                            |                                                                              |                                                                                       |
| <b>Technician Comment :</b>            | standby nvr install 4 tb hdd install dhaua nvr taken to service and 4nos hdd                                        |                          |                            |                                                                              |                                                                                       |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                            |                          |                            |                                                                              |                                                                                       |
| <b>Remark :</b>                        | standby nvr install 4 tb hdd install dhaua nvr taken to service and 4nos hdd NVR installed on 12.01.2021 working ok |                          |                            |                                                                              |                                                                                       |
| <b>Status History :</b>                | <b>Date Time</b>                                                                                                    | <b>Technician Name</b>   | <b>Status</b>              | <b>Remark</b>                                                                | <b>Sign</b>                                                                           |
|                                        | 13-01-2021 10:19:04                                                                                                 | Parshva Shah             | Completed                  |                                                                              | -                                                                                     |
|                                        | 13-01-2021 10:18:06                                                                                                 | Parshva Shah             | New                        |                                                                              | -                                                                                     |
|                                        | 13-01-2021 10:17:59                                                                                                 | Parshva Shah             | New                        |                                                                              | -                                                                                     |
|                                        | 12-01-2021 02:00:49                                                                                                 | Parshva Shah             | New                        |                                                                              | -                                                                                     |
|                                        | 05-01-2021 11:22:35                                                                                                 | Parshva Shah             | Work Pending               | standby nvr install 4 tb hdd install dhaua nvr taken to service and 4nos hdd |  |
|                                        | 04-01-2021 10:28:15                                                                                                 | Parshva Shah             | New                        |                                                                              | -                                                                                     |
|                                        | 04-01-2021 10:28:09                                                                                                 | Parshva Shah             | Work Pending               |                                                                              | -                                                                                     |
|                                        | 31-12-2020 02:03:56                                                                                                 | Parshva Shah             | New                        |                                                                              | -                                                                                     |
|                                        | 30-12-2020 10:23:41                                                                                                 | Parshva Shah             | New                        |                                                                              | -                                                                                     |

|                                   |                     |                      |                                                              |
|-----------------------------------|---------------------|----------------------|--------------------------------------------------------------|
| Previous<br>Complain<br>History : |                     |                      |                                                              |
|                                   | Date Time           | Technician Name      | Remark                                                       |
|                                   | 25-07-2023 11:02:30 | Shiva Meena          | Camera water paroblem and office lekw ja rha hu wark pending |
|                                   | 24-06-2023 10:16:26 | Kalpesh SubhashGurav | Cctv PPM Done. All Camera Servicing Done.                    |