Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$

| Service Status D | etails: VE15105 | | | | | | | | |
|----------------------------------|--|---------------------|---------------------|---------------|-----------|--|--|--|--|
| Priority: | Low | | | | | | | | |
| Created By: | Admin - Apurva Vajaria | | | | | | | | |
| Complaint Mob. No. : | 8097384039 | | | | | | | | |
| Technician Name : | Atique Salmani | | Technician Mobile | 8080922984 | | | | | |
| Ticket Type : | Complain | Date & Time : | 25-06-2025 01:45:34 | Ł | | | | | |
| Vendor Details : | | | | | | | | | |
| Company Name/Client Name : | Ritambhara Vishva Vidyapeeth - College | Customer's Mobile : | 8097384039 | Name : | Kedar Sir | | | | |
| Address: | | | | | | | | | |
| Mumbai , , , , M | aharashtra | | | | | | | | |
| AMC Details : | | | | | | | | | |
| Expiry Date : | 31-05-2021 12:00:00 | | Type: | Comprehensive | | | | | |
| Product Name: | CCTV | | | | | | | | |
| Complain: | 5 Camera off issue (Principle cabin/Boyz common room/backside generator side/canteen opp side above door facing turf side/bldg backside) and PTZ setting preset set confirm with kedar sir | | | | | | | | |
| Technician Comment : | 306 a admin office b turf side new cameras installed and user is admin password admin @123 Also ptz preset set aging working ok and ptz password is Cctv@123 | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | |
| Remark: | 306 a admin office b turf side new cameras installed and user is admin password admin @123 Also ptz preset set aging working ok and ptz password is Cctv@123 | | | | | | | | |
| | | | | | | | | | |

| Status History : | Date Time | Technician Name | Status | Remark | Sign | |
|----------------------|----------------------------------|--------------------|--|---|-------------|--|
| | 07-07-2025 02:23:53 | Atique Salmani | Completed | 306 a admin office b turf side new cameras installed and user is admin password admin @123 Also ptz preset set aging working ok and ptz password is Cctv@123 | fee | |
| | 07-07-2025 02:23:53 | Atique Salmani | Completed | 306 a admin office b turf side new cameras installed and user is admin password admin @123 Also ptz preset set aging working ok and ptz password is Cctv@123 | Jege 1 | |
| | 07-07-2025 11:44:09 | Atique Salmani | New | | - | |
| | 26-06-2025 04:39:09 | Atique Salmani | Awaiting Spares | 3. Camera collect 1. turf side 2. 304 a 3.3rd f admin office b preset set accordingly to kedar sir 210 a isie resolved | # | |
| | 26-06-2025 10:17:20 | Atique Salmani | New | | - | |
| | 25-06-2025 01:45:39 | Atique Salmani | New | | - | |
| Previous Complain | Date Time Technician Name Remark | | | | | |
| | 24-06-2025 10:40:06 | Siddhesh Chavan | | кешагк | | |
| History : | 28-05-2025 12:21:18 | Siddhesh Chavan | Ppm pending because 5 camera off issue Principal madam 1 camera cable issue need to change cable 50mtr 13.06.20 Siddhesh/Ajay visited 5 camera no video issue resolved | | 3.06.2025 - | |