




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE9995																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9820058970																								
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965																					
Ticket Type :	Complain	Date & Time :	06-11-2023 10:26:35																						
Vendor Details :																									
Company Name/Client Name :	Icon Computer Santacruz	Customer's Mobile :	9820058970	Name :	Kaushik Sitapura																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	Mobile view has to be setup and manager need to trained to see live video/ recordings: and take backup																								
Technician Comment :	Mobile viewing done and demo to client payback live view and backup in mobile application																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	Mobile viewing done and demo to client payback live view and backup in mobile application																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>09-11-2023 11:40:21</td><td>Ravi Rajbhar</td><td>Completed</td><td>Mobile viewing done and demo to client payback live view and backup in mobile application</td><td></td></tr><tr><td>09-11-2023 10:04:39</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>07-11-2023 06:19:56</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	09-11-2023 11:40:21	Ravi Rajbhar	Completed	Mobile viewing done and demo to client payback live view and backup in mobile application		09-11-2023 10:04:39	Ravi Rajbhar	New		-	07-11-2023 06:19:56	Ravi Rajbhar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>16-11-2023 10:57:00</td><td>InzmamUl Haq</td><td>Time and date issu complete 10mint issu tha all camera working And total camera 36</td></tr><tr><td>17-10-2023 10:58:35</td><td>Shiva Meena</td><td></td></tr></tbody></table>					Date Time	Technician Name	Remark	16-11-2023 10:57:00	InzmamUl Haq	Time and date issu complete 10mint issu tha all camera working And total camera 36	17-10-2023 10:58:35	Shiva Meena												
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