

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE7629</b>																																								
<b>Priority :</b>	Low																																							
<b>Created By :</b>	Admin - Apurva Vajaria																																							
<b>Complaint Mob. No. :</b>	9920898984																																							
<b>Technician Name :</b>	Prashant Nikalje		<b>Technician Mobile :</b>	9664609225																																				
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	14-02-2023 03:06:39																																					
<b>Vendor Details :</b>																																								
Company Name/Client Name :	Velji P. And Sons	Customer's Mobile :	9920898984	Name :	Kaushik Sir																																			
<b>Address :</b>																																								
Mumbai , , , , Maharashtra																																								
<b>AMC Details :</b>																																								
Expiry Date :	15-08-2020 12:00:00		Type :	Comprehensive																																				
<b>Product Name :</b>	Time And Attendance																																							
<b>Complain :</b>	Biometric not getting on issue																																							
<b>Technician Comment :</b>																																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																																							
<b>Remark :</b>	E time track web server application to device data uploading successfully done 23.02.2023 - Repair ESSL attendance device install																																							
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>20-03-2023 03:24:50</td><td>Prashant Nikalje</td><td>Completed</td><td></td><td>-</td></tr><tr><td>20-03-2023 03:24:18</td><td>Prashant Nikalje</td><td>Closed</td><td></td><td>-</td></tr><tr><td>20-03-2023 03:23:58</td><td>Prashant Nikalje</td><td>Completed</td><td></td><td>-</td></tr><tr><td>25-02-2023 11:11:16</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>23-02-2023 03:34:41</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>14-02-2023 03:06:45</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	20-03-2023 03:24:50	Prashant Nikalje	Completed		-	20-03-2023 03:24:18	Prashant Nikalje	Closed		-	20-03-2023 03:23:58	Prashant Nikalje	Completed		-	25-02-2023 11:11:16	Prashant Nikalje	New		-	23-02-2023 03:34:41	Prashant Nikalje	New		-	14-02-2023 03:06:45	Prashant Nikalje	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>07-02-2023 10:06:34</td><td>Sonu Kumar</td><td>Hdmi extendar change TV viving issue resolved working ok</td></tr><tr><td>01-02-2023 04:29:39</td><td>Sonu Kumar</td><td>Mobile phone online issue resolved working ok and tv viving issue temporarily resolved now working ok and hdmi extendar issue 50 MTR need to change asap Please change extender or any other components as maybe required to resolve frequent breakdown issue</td></tr></tbody></table>					Date Time	Technician Name	Remark	07-02-2023 10:06:34	Sonu Kumar	Hdmi extendar change TV viving issue resolved working ok	01-02-2023 04:29:39	Sonu Kumar	Mobile phone online issue resolved working ok and tv viving issue temporarily resolved now working ok and hdmi extendar issue 50 MTR need to change asap Please change extender or any other components as maybe required to resolve frequent breakdown issue																										
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