







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE7514																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	9920898984																													
Technician Name :	Sonu Kumar		Technician Mobile :	8454016444																										
Ticket Type :	Complain	Date & Time :	01-02-2023 04:29:39																											
Vendor Details :																														
Company Name/Client Name :	Velji P. And Sons	Customer's Mobile :	9920898984	Name :	Kaushik Sir																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	15-08-2020 12:00:00		Type :	Comprehensive																										
Product Name :	CCTV																													
Complain :	In mobile and screen cameras not showing																													
Technician Comment :	Mobile phone online issue resolved working ok and tv living issue temporarily resolved now working ok and hdmi extendar issue 50 MTR need to change asap Please change extender or any other components as maybe required to resolve frequent breakdown issue																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	Mobile phone online issue resolved working ok and tv living issue temporarily resolved now working ok and hdmi extendar issue 50 MTR need to change asap Please change extender or any other components as maybe required to resolve frequent breakdown issue																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-02-2023 04:49:17</td><td>Sonu Kumar</td><td>Completed</td><td>Mobile phone online issue resolved working ok and tv living issue temporarily resolved now working ok and hdmi extendar issue 50 MTR need to change asap Please change extender or any other components as maybe required to resolve frequent breakdown issue</td><td></td></tr><tr><td>02-02-2023 12:27:02</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>01-02-2023 05:41:46</td><td>Sonu Kumar</td><td>Work Pending</td><td>Cctv camera working on tv screen Koushik sir mobile pending</td><td></td></tr><tr><td>01-02-2023 04:30:07</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	02-02-2023 04:49:17	Sonu Kumar	Completed	Mobile phone online issue resolved working ok and tv living issue temporarily resolved now working ok and hdmi extendar issue 50 MTR need to change asap Please change extender or any other components as maybe required to resolve frequent breakdown issue		02-02-2023 12:27:02	Sonu Kumar	New		-	01-02-2023 05:41:46	Sonu Kumar	Work Pending	Cctv camera working on tv screen Koushik sir mobile pending		01-02-2023 04:30:07	Sonu Kumar	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	07-02-2023 10:06:34	Sonu Kumar	Hdmi extendar change TV viving issue resolved working ok
	12-01-2023 01:02:21	Ravi Rajbhar	Cctv camera acesss, biometric attendance divice ppm done and all ok working done Check all divice