Vallabh Enterprises

Service Status Details : VE7054					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9920898984				
Technician Name :	Mayur Yadav		**Technician Mobile :**	8411951301	
Ticket Type :	Complain	**Date & Time :**	09-12-2022 02:07:53		
Vendor Details :					
Company Name/Client Name :	Velji P. And Sons	Customer's Mobile :	9920898984	Name :	Kaushik Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	15-08-2020 12:00:00		Type :	Comprehensive	
Product Name :	Access				
Complain :	Biometric mobile app software issue				
Technician Comment :	Set outdoor location employees details in software and demonstrated to Mr. Kaushik Thakkar. They will check/test and let us know for any changes required.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	Set outdoor location employees details in software and demonstrated to Mr. Kaushik Thakkar. They will check/test and let us know for any changes required.				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	19-12-2022 12:51:33	MayurYadav	Completed	Set outdoor location employees details in software and demonstrated to Mr. Kaushik Thakkar. They will check/test and let us know for any changes required.	
	19-12-2022 10:35:19	MayurYadav	New		-
	12-12-2022 06:52:56	MayurYadav	In Progress	computer sleep setting change one user created for test and employees shift under observation two camera recording start	
	12-12-2022 12:04:06	MayurYadav	New		-
	12-12-2022 10:41:35	MayurYadav	New		-
	09-12-2022 04:49:41	MayurYadav	In Progress	access biometric attendance mobile data under observation 2-3 and Naynesh sir cabin hmdi extender issue	
	09-12-2022 02:08:23	MayurYadav	New		-

Previous Complain History :	Date Time	Technician Name	Remark
	12-12-2022 12:05:28	MayurYadav	
	07-12-2022 11:26:15	Ravi Rajbhar	mobile time attendance have checked in software all reports are getting generated of mobile app and ofc staff too