







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE6761 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9920898984 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Sonu Kumar | | Technician Mobile : | 8454016444 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 04-11-2022 03:58:27 | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Velji P. And Sons | Customer's Mobile : | 9920898984 | Name : | Kaushik Sir | | | | | | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 15-08-2020 12:00:00 | | Type : | Comprehensive | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | Some cameras black and white issue and some cameras mic issue some cameras off issue Also switch to be provided for cameras in Naineshbhai cabin and Ashokbhai cabin survey need to do | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | one dome camera install working ok . customer will check and confirm | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | one dome camera install working ok . customer will check and confirm | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>07-11-2022 05:00:58</td><td>Sonu Kumar</td><td>Completed</td><td>one dome camera install working ok . customer will check and confirm</td><td></td></tr><tr><td>07-11-2022 11:33:31</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>04-11-2022 04:36:07</td><td>Sonu Kumar</td><td>Awaiting Spares</td><td>One camera angel settings done according to nainesh sir and one camera main door passage faulty need to changed . Old camera collect for office . And also told to nainesh sir For 2 cabin camera on/off swich cabling need to do nainesh sir will confirm with electrician .</td><td></td></tr><tr><td>04-11-2022 03:58:45</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 07-11-2022 05:00:58 | Sonu Kumar | Completed | one dome camera install working ok . customer will check and confirm |  | 07-11-2022 11:33:31 | Sonu Kumar | New | | - | 04-11-2022 04:36:07 | Sonu Kumar | Awaiting Spares | One camera angel settings done according to nainesh sir and one camera main door passage faulty need to changed . Old camera collect for office . And also told to nainesh sir For 2 cabin camera on/off swich cabling need to do nainesh sir will confirm with electrician . |  | 04-11-2022 03:58:45 | Sonu Kumar | New | | - |
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| Previous Complain History : | | | |
| | Date Time | Technician Name | Remark |
| | 26-11-2022 04:25:30 | Ravi Rajbhar | dvr online also done client side confrim to kaushik sir |
| | 26-11-2022 10:29:42 | Shiva Meena | 1 camera kaushik sir cabin wark complete |