## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \mathbf{W}: \text{www.vallabhenterprises.com} \\ \mathbf{E}: \text{vallabhsecure@yahoo.co.in}$ 

Service Status D	etails : VE6094						
Priority:	Low	Low					
Created By:	Admin - Apurva Vajaria						
Complaint Mob. No. :	9920898984						
Technician Name :	Yogesh Desai		Technician	Technician Mobile :		8080922963	
Ticket Type :	Complain	Date & Time:	30-07-2022 (	30-07-2022 04:01:16			
Vendor Details :							
Company Name/Client Name :	Velji P. And Sons	Customer's Mobile :	9920898984	:	Name :	Kaushik Sir	
Address:							
Mumbai,,,, Maharashtra							
AMC Details :							
Expiry Date :	15-08-2020 12:00:	00	Type:	Type:		Comprehensive	
<b>Product Name:</b>	Time And Attendance						
Complain:	Biometric issue not reading thumb						
Technician Comment :	Biometric attendance device installed and also back up restored in device device working ok finger sensor working ok. biometric attendance device working properly for now. need to chk attendance records in system. thank you for your support.						
Complain Operator :	Desktop - Apurva Vajaria						
Remark:	Biometric attendance device installed and also back up restored in device device working ok finger sensor working ok. biometric attendance device working properly for now. need to chk attendance records in system. thank you for your support.						
<b>Status History:</b>	Date Time	Technician Name	Status		Remark	Sign	
	19-08-2022 02:51:46	YogeshDesai	Completed	Biometric attendance device installed and also back up restored in device device working ok finger sensor working ok. biometric attendance device working properly for now. need to chk attendance records in system. thank you for your support.			
	19-08-2022 10:40:18	YogeshDesai	New			-	
	30-07-2022 06:06:19	YogeshDesai	Awaiting Spares		r print device collec ind observation so vice .	et Salar	
	30-07-2022 04:01:30	YogeshDesai	New			-	
I	30-07-2022	YogeshDesai	New			1.	

<b>Previous</b>
<b>Complain</b>
<b>History</b> :

Date Time	Technician Name	Remark
11-06-2022 11:49:31	Atique Salmani	work done refer ticket no. $5516$ wrongly updated in nainesh sir velji p ticket.
21-05-2022 11:04:18	Siddhesh Chavan	14 camera working ok and all satting ok and access working ok and all door lock ok and biomatric machines working ok and 2 door open and all working ok