







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE2442																																			
Priority :	Low																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	9920898984																																		
Technician Name :	Yasin Shaikh		Technician Mobile :	8689802313																															
Ticket Type :	Complain	Date & Time :	16-12-2020 01:34:05																																
Vendor Details :																																			
Company Name/Client Name :	Velji P. And Sons	Customer's Mobile :	9920898984	Name :	Kaushik Sir																														
Address :																																			
Mumbai , , , , Maharashtra																																			
AMC Details :																																			
Expiry Date :	15-08-2020 12:00:00		Type :	Comprehensive																															
Product Name :	CCTV																																		
Complain :	check hdd - recording																																		
Technician Comment :	check hdd not working by hdd serial number model number photo office group																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	check hdd not working by hdd serial number model number photo office group																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>28-12-2020 10:09:38</td><td>YasinShaikh</td><td>Completed</td><td>check hdd not working by hdd serial number model number photo office group</td><td></td></tr><tr><td>18-12-2020 03:47:31</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr><tr><td>16-12-2020 03:46:41</td><td>YasinShaikh</td><td>Work Pending</td><td>Hdd issue in DVR, need to change HDD in DVR also essl etimetracklite web server has issue need to upgrade firmware.</td><td></td></tr><tr><td>16-12-2020 01:34:53</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr><tr><td>16-12-2020 01:34:06</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	28-12-2020 10:09:38	YasinShaikh	Completed	check hdd not working by hdd serial number model number photo office group		18-12-2020 03:47:31	YasinShaikh	New		-	16-12-2020 03:46:41	YasinShaikh	Work Pending	Hdd issue in DVR, need to change HDD in DVR also essl etimetracklite web server has issue need to upgrade firmware.		16-12-2020 01:34:53	YasinShaikh	New		-	16-12-2020 01:34:06	YasinShaikh	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	07-08-2023 11:46:43	Ravi Rajbhar	work progress bcz IT team side tomarro mac adrees set our side work completed
	26-07-2023 10:55:25	Shiva Meena	Lite adpatr cheng and batan spark nuw not cheng and camera and Lite wark complete