




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE12380</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	9920898984																			
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984																
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	08-08-2024 04:18:36																	
<b>Vendor Details :</b>																				
<b>Company Name/Client Name :</b>	Velji P. And Sons	<b>Customer's Mobile :</b>	9920898984	<b>Name :</b>	Kaushik Sir															
<b>Address :</b>																				
Mumbai , , , , Maharashtra																				
<b>AMC Details :</b>																				
<b>Expiry Date :</b>	15-08-2020 12:00:00		<b>Type :</b>	Comprehensive																
<b>Product Name :</b>	CCTV																			
<b>Complain :</b>	Site : Cargo - DVR Adapter to be installed and online to be done																			
<b>Technician Comment :</b>	Dvr adapter installation done working ok with 4caera recording and dvr to router cable cable also need to changed and dvr is too old so need also static IP for online mobile view.																			
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	Dvr adapter installation done working ok with 4caera recording and dvr to router cable cable also need to changed and dvr is too old so need also static IP for online mobile view.																			
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>09-08-2024 04:23:55</td><td>Atique Salmani</td><td>Completed</td><td>Dvr adapter installation done working ok with 4caera recording and dvr to router cable cable also need to changed and dvr is too old so need also static IP for online mobile view.</td><td></td></tr><tr><td>09-08-2024 10:10:24</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	09-08-2024 04:23:55	Atique Salmani	Completed	Dvr adapter installation done working ok with 4caera recording and dvr to router cable cable also need to changed and dvr is too old so need also static IP for online mobile view.		09-08-2024 10:10:24	Atique Salmani	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>12-12-2024 10:40:12</td><td>Sonu Kumar</td><td>Cctv access ppm Dane all working ok all camera lens clean</td></tr><tr><td>27-09-2024 10:48:16</td><td>MayurYadav</td><td>Main door released by disconnect main door lock connector from device Note- main door device bottom screw missing</td></tr></tbody></table>					Date Time	Technician Name	Remark	12-12-2024 10:40:12	Sonu Kumar	Cctv access ppm Dane all working ok all camera lens clean	27-09-2024 10:48:16	MayurYadav	Main door released by disconnect main door lock connector from device Note- main door device bottom screw missing						
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