Vallabh Enterprises

Service Status Details : VE12238					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9920898984				
Technician Name :	Atique Salmani		**Technician Mobile :**	8080922984	
Ticket Type :	Complain	**Date & Time :**	25-07-2024 12:13:22		
Vendor Details :					
Company Name/Client Name :	Velji P. And Sons	Customer's Mobile :	9920898984	Name :	Kaushik Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	15-08-2020 12:00:00		Type :	Comprehensive	
Product Name :	CCTV				
Complain :	1)middle camera black and white issue 2)Pantry camera and waiting Area also black & white issue				
Technician Comment :	Camera nmbr 6 passsage + Xerox machin e issue need to changed Also camera nmbr 15 need to changed Camera nmbr 7 pantry issue resolve Camera nmbr 3 behind reception issue resolved color view working ok.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	Camera nmbr 6 passsage + Xerox machin e issue need to changed Also camera nmbr 15 need to changed Camera nmbr 7 pantry issue resolve Camera nmbr 3 behind reception issue resolved color view working ok.				

Status History :

Date Time	Technician Name	Status	Remark	Sign
26-07-2024 12:16:10	Atique Salmani	Awaiting Spares	Camera nmbr 6 passsage + Xerox machin e issue need to changed Also camera nmbr 15 need to changed Camera nmbr 7 pantry issue resolve Camera nmbr 3 behind reception issue resolved color view working ok.	
26-07-2024 10:47:22	Atique Salmani	New		-

Previous Complain History :

Date Time	Technician Name	Remark
12-12-2024 10:40:12	Sonu Kumar	Cctv access ppm Dane all working ok all camera lens clean
27-09-2024 10:48:16	MayurYadav	Main door released by disconnect main door lock connector from device Note- main door device bottom screw missing