## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| Service Status Det                | ails : VE11297  |                     |  |   |               |                                       |
|-----------------------------------|---|---------------------|--|---|---------------|---------------------------------------|
| Priority:                         | Low   |                     |  |   |               |                                       |
| Created By:                       | Admin - Apurva Vajaria  |                     |  |   |               |                                       |
| Complaint Mob.                    | 9920898984  |                     |  |   |               |                                       |
| Technician Name:                  | Atique Salmani  |                     | Technician:  | ian Mobile 80809229   |               |                                       |
| Ticket Type :                     | Complain  | Date & Time:        | 03-04-2024 03:08:58                                  |   |               |                                       |
| Vendor Details :                  |   |                     |  |   |               |                                       |
| Company<br>Name/Client Name<br>:  | Velji P. And<br>Sons  | Customer's Mobile : | 9920898984   | ŀ   | Name :        | Kaushik Sir                           |
| Address :                         |   |                     |  |   |               |                                       |
| Mumbai , , , , Mah                | arashtra  |                     |  |   |               |                                       |
| AMC Details :                     |   |                     |  |   |               |                                       |
| Expiry Date :                     | 15-08-2020 12:00:   | 00                  | Type:  |   | Comprehensive |                                       |
| Product Name :                    | CCTV  |                     |  |   |               |                                       |
| Complain :                        | kitchen and conference room camera issue  |                     |  |   |               |                                       |
| Technician<br>Comment :           | Kitchen camera reconnection done working ok and confrence room allready working ok . If same problem again kichen camera then need to changed . |                     |  |   |               |                                       |
| Complain<br>Operator :            | Desktop - Apurva Vajaria  |                     |  |   |               |                                       |
| Remark:                           | Kitchen camera reconnection done working ok and confrence room allready working ok . If same problem again kichen camera then need to changed . |                     |  |   |               |                                       |
| Status History :                  | Date Time   | Technician Name     | Status   | Remark  |               | Sign                                  |
|                                   | 10-04-2024 10:59:30   | Atique Salmani      | Completed  | Kitchen camera reconnection done working ok and confrence room allready working ok . If same problem again kichen camera then need to changed . |               | A A A A A A A A A A A A A A A A A A A |
|                                   | 10-04-2024 10:23:07   | 7 Atique Salmani    | New  |   |               | -                                     |
|                                   | 08-04-2024 10:02:05   | -                   | New  |   |               | -                                     |
|                                   | 06-04-2024 06:37:20   | ) Atique Salmani    | New  |   |               | -                                     |
| Previous<br>Complain History<br>: | Date Time   | Technician Name     | Remark   |   |               |                                       |
|                                   | 16-04-2024 06:34:14   | 1 Atique Salmani    | Pantry new dome camera changed set angel working ok. |   |               |                                       |
|                                   | 13-03-2024 02:16:55   |                     |  |   |               |                                       |