

B K Infotech

Regd. Office : B K InfoTech Basement No 003, Dattani Trade Center Near BMC Office Chandavarkar Road, Borivali West Mumbai - 92
Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1100																									
Priority :	High																								
Created By :	Admin - Kalpesh Jain																								
Complaint Mob. No. :	9987942116																								
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373																					
Ticket Type :	New Installation	Date & Time :	22-10-2019 05:33:49																						
Vendor Details :																									
Company Name/Client Name :	Kaushik Patel	Customer's Mobile :	9987942116	Name :	Kaushik Patel																				
Address :																									
Mumbai , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Antivirus																								
Complain :	1 user 3 year NP																								
Technician Comment :																									
Complain Operator :	Desktop - Kalpesh Jain																								
Remark :																									
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-10-2019 05:34:05</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr><tr><td>22-10-2019 05:33:59</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr><tr><td>22-10-2019 05:33:50</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	22-10-2019 05:34:05	Dhiraj ManeMane	New		-	22-10-2019 05:33:59	Dhiraj ManeMane	New		-	22-10-2019 05:33:50	Dhiraj ManeMane	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>10-09-2019 04:08:20</td><td>Mayur Pitale</td><td></td></tr><tr><td>12-07-2019 06:05:26</td><td>Mayur Pitale</td><td>black cartridge was dried so new one installed now printer is working fine also checked by user</td></tr></tbody></table>					Date Time	Technician Name	Remark	10-09-2019 04:08:20	Mayur Pitale		12-07-2019 06:05:26	Mayur Pitale	black cartridge was dried so new one installed now printer is working fine also checked by user											
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