

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE9500</b>                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                       |                                             |                                                                                       |              |           |                 |        |                     |                |                                                                                                                      |                     |                 |                                                                                                                                                                                       |                                                                                       |                     |             |     |  |   |
|--------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------|---------------------------------------------------------------------------------------|--------------|-----------|-----------------|--------|---------------------|----------------|----------------------------------------------------------------------------------------------------------------------|---------------------|-----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-------------|-----|--|---|
| <b>Priority :</b>                                                                    | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                       |                                             |                                                                                       |              |           |                 |        |                     |                |                                                                                                                      |                     |                 |                                                                                                                                                                                       |                                                                                       |                     |             |     |  |   |
| <b>Created By :</b>                                                                  | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                       |                                             |                                                                                       |              |           |                 |        |                     |                |                                                                                                                      |                     |                 |                                                                                                                                                                                       |                                                                                       |                     |             |     |  |   |
| <b>Complaint Mob. No. :</b>                                                          | 9322254242                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                       |                                             |                                                                                       |              |           |                 |        |                     |                |                                                                                                                      |                     |                 |                                                                                                                                                                                       |                                                                                       |                     |             |     |  |   |
| <b>Technician Name :</b>                                                             | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                       | <b>Technician Mobile :</b>                  | 7489567735                                                                            |              |           |                 |        |                     |                |                                                                                                                      |                     |                 |                                                                                                                                                                                       |                                                                                       |                     |             |     |  |   |
| <b>Ticket Type :</b>                                                                 | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Date &amp; Time :</b>                                                                                                                                                              | 11-09-2023 11:37:18                         |                                                                                       |              |           |                 |        |                     |                |                                                                                                                      |                     |                 |                                                                                                                                                                                       |                                                                                       |                     |             |     |  |   |
| <b>Vendor Details :</b>                                                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                       |                                             |                                                                                       |              |           |                 |        |                     |                |                                                                                                                      |                     |                 |                                                                                                                                                                                       |                                                                                       |                     |             |     |  |   |
| <b>Company Name/Client Name :</b>                                                    | ADID Atelier Pvt Ltd                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <b>Customer's Mobile :</b>                                                                                                                                                            | 9322254242                                  | <b>Name :</b>                                                                         | Kaushik Bhai |           |                 |        |                     |                |                                                                                                                      |                     |                 |                                                                                                                                                                                       |                                                                                       |                     |             |     |  |   |
| <b>Address :</b>                                                                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                       |                                             |                                                                                       |              |           |                 |        |                     |                |                                                                                                                      |                     |                 |                                                                                                                                                                                       |                                                                                       |                     |             |     |  |   |
| Mumbai , Sai Baba Nagar, Borivali West, Mumbai, Maharashtra, India , , , Maharashtra |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                       |                                             |                                                                                       |              |           |                 |        |                     |                |                                                                                                                      |                     |                 |                                                                                                                                                                                       |                                                                                       |                     |             |     |  |   |
| <b>AMC Details :</b>                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                       |                                             |                                                                                       |              |           |                 |        |                     |                |                                                                                                                      |                     |                 |                                                                                                                                                                                       |                                                                                       |                     |             |     |  |   |
| <b>Expiry Date :</b>                                                                 | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                       | <b>Type :</b>                               |                                                                                       |              |           |                 |        |                     |                |                                                                                                                      |                     |                 |                                                                                                                                                                                       |                                                                                       |                     |             |     |  |   |
| <b>Product Name :</b>                                                                | Access                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                       |                                             |                                                                                       |              |           |                 |        |                     |                |                                                                                                                      |                     |                 |                                                                                                                                                                                       |                                                                                       |                     |             |     |  |   |
| <b>Complain :</b>                                                                    | Hitesh sir cabin some access control issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                       |                                             |                                                                                       |              |           |                 |        |                     |                |                                                                                                                      |                     |                 |                                                                                                                                                                                       |                                                                                       |                     |             |     |  |   |
| <b>Technician Comment :</b>                                                          | Canecatr shotej and acses ok wark completet                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                       |                                             |                                                                                       |              |           |                 |        |                     |                |                                                                                                                      |                     |                 |                                                                                                                                                                                       |                                                                                       |                     |             |     |  |   |
| <b>Complain Operator :</b>                                                           | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                       |                                             |                                                                                       |              |           |                 |        |                     |                |                                                                                                                      |                     |                 |                                                                                                                                                                                       |                                                                                       |                     |             |     |  |   |
| <b>Remark :</b>                                                                      | Canecatr shotej and acses ok wark completet                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                       |                                             |                                                                                       |              |           |                 |        |                     |                |                                                                                                                      |                     |                 |                                                                                                                                                                                       |                                                                                       |                     |             |     |  |   |
| <b>Status History :</b>                                                              | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>11-09-2023 02:02:41</td><td>Shiva Meena</td><td>Completed</td><td>Canecatr shotej and acses ok wark completet</td><td></td></tr><tr><td>11-09-2023 11:37:28</td><td>Shiva Meena</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                                                    |                                                                                                                                                                                       |                                             |                                                                                       |              | Date Time | Technician Name | Status | Remark              | Sign           | 11-09-2023 02:02:41                                                                                                  | Shiva Meena         | Completed       | Canecatr shotej and acses ok wark completet                                                                                                                                           |  | 11-09-2023 11:37:28 | Shiva Meena | New |  | - |
| Date Time                                                                            | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Status                                                                                                                                                                                | Remark                                      | Sign                                                                                  |              |           |                 |        |                     |                |                                                                                                                      |                     |                 |                                                                                                                                                                                       |                                                                                       |                     |             |     |  |   |
| 11-09-2023 02:02:41                                                                  | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Completed                                                                                                                                                                             | Canecatr shotej and acses ok wark completet |  |              |           |                 |        |                     |                |                                                                                                                      |                     |                 |                                                                                                                                                                                       |                                                                                       |                     |             |     |  |   |
| 11-09-2023 11:37:28                                                                  | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | New                                                                                                                                                                                   |                                             | -                                                                                     |              |           |                 |        |                     |                |                                                                                                                      |                     |                 |                                                                                                                                                                                       |                                                                                       |                     |             |     |  |   |
| <b>Previous Complain History :</b>                                                   | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>11-04-2023 02:57:56</td><td>Atique Salmani</td><td>One true view ip camera ip changed camera ip 192.168.2.99 User admin Pass 12345678 Add in dvr working ok. Completed.</td></tr><tr><td>09-08-2022 03:10:22</td><td>Siddhesh Chavan</td><td>2 camera issue resolved and door lock issue resolved and power supply issue and one new power supply install and issue resolved and dvr semos beetey change and all camera working ok</td></tr></tbody></table> |                                                                                                                                                                                       |                                             |                                                                                       |              | Date Time | Technician Name | Remark | 11-04-2023 02:57:56 | Atique Salmani | One true view ip camera ip changed camera ip 192.168.2.99 User admin Pass 12345678 Add in dvr working ok. Completed. | 09-08-2022 03:10:22 | Siddhesh Chavan | 2 camera issue resolved and door lock issue resolved and power supply issue and one new power supply install and issue resolved and dvr semos beetey change and all camera working ok |                                                                                       |                     |             |     |  |   |
| Date Time                                                                            | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Remark                                                                                                                                                                                |                                             |                                                                                       |              |           |                 |        |                     |                |                                                                                                                      |                     |                 |                                                                                                                                                                                       |                                                                                       |                     |             |     |  |   |
| 11-04-2023 02:57:56                                                                  | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | One true view ip camera ip changed camera ip 192.168.2.99 User admin Pass 12345678 Add in dvr working ok. Completed.                                                                  |                                             |                                                                                       |              |           |                 |        |                     |                |                                                                                                                      |                     |                 |                                                                                                                                                                                       |                                                                                       |                     |             |     |  |   |
| 09-08-2022 03:10:22                                                                  | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 2 camera issue resolved and door lock issue resolved and power supply issue and one new power supply install and issue resolved and dvr semos beetey change and all camera working ok |                                             |                                                                                       |              |           |                 |        |                     |                |                                                                                                                      |                     |                 |                                                                                                                                                                                       |                                                                                       |                     |             |     |  |   |