




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE2542</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	9322254242																								
<b>Technician Name :</b>	Ravi Rajbhar		<b>Technician Mobile :</b>	8080922965																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	07-01-2021 09:57:34																						
<b>Vendor Details :</b>																									
Company Name/Client Name :	ADID Atelier Pvt Ltd	Customer's Mobile :	9322254242	Name :	Kaushik Bhai																				
<b>Address :</b>																									
Mumbai , Sai Baba Nagar, Borivali West, Mumbai, Maharashtra, India , , , Maharashtra																									
<b>AMC Details :</b>																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
<b>Product Name :</b>	EPABX																								
<b>Complain :</b>	getting blank calls from extension 27																								
<b>Technician Comment :</b>	27 ex no issues resolved and ok working done and incoming call programming on epbax system fist ring 23 and last 3 ring 24 ex work completed																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	27 ex no issues resolved and ok working done and incoming call programming on epbax system fist ring 23 and last 3 ring 24 ex work completed																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>07-01-2021 11:36:16</td><td>Ravi Rajbhar</td><td>Completed</td><td>27 ex no issues resolved and ok working done and incoming call programming on epbax system fist ring 23 and last 3 ring 24 ex work completed</td><td></td></tr><tr><td>07-01-2021 09:57:50</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>07-01-2021 09:57:34</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	07-01-2021 11:36:16	Ravi Rajbhar	Completed	27 ex no issues resolved and ok working done and incoming call programming on epbax system fist ring 23 and last 3 ring 24 ex work completed		07-01-2021 09:57:50	Ravi Rajbhar	New		-	07-01-2021 09:57:34	Ravi Rajbhar	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>11-04-2023 02:57:56</td><td>Atique Salmani</td><td>One true view ip camera ip changed camera ip 192.168.2.99 User admin Pass 12345678 Add in dvr working ok. Completed.</td></tr><tr><td>09-08-2022 03:10:22</td><td>Siddhesh Chavan</td><td>2 camera issue resolved and door lock issue resolved and power supply issue and one new power supply install and issue resolved and dvr semos beetey change and all camera working ok</td></tr></tbody></table>					Date Time	Technician Name	Remark	11-04-2023 02:57:56	Atique Salmani	One true view ip camera ip changed camera ip 192.168.2.99 User admin Pass 12345678 Add in dvr working ok. Completed.	09-08-2022 03:10:22	Siddhesh Chavan	2 camera issue resolved and door lock issue resolved and power supply issue and one new power supply install and issue resolved and dvr semos beetey change and all camera working ok											
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