

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
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E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE11688</b>                                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                          |                                                                                           |                                                                                       |              |           |                 |        |                     |             |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
|--------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|--------------|-----------|-----------------|--------|---------------------|-------------|--------------------------------------------------------|---------------------|-------------|-------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                                                                    | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                          |                                                                                           |                                                                                       |              |           |                 |        |                     |             |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                                                                  | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                          |                                                                                           |                                                                                       |              |           |                 |        |                     |             |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>                                                          | 9322254242                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                          |                                                                                           |                                                                                       |              |           |                 |        |                     |             |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>                                                             | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                          | <b>Technician Mobile :</b>                                                                | 8080922965                                                                            |              |           |                 |        |                     |             |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                                                                 | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Date &amp; Time :</b>                                                                 | 21-05-2024 10:38:31                                                                       |                                                                                       |              |           |                 |        |                     |             |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                                                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                          |                                                                                           |                                                                                       |              |           |                 |        |                     |             |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| Company Name/Client Name :                                                           | ADID Atelier Pvt Ltd                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Customer's Mobile :                                                                      | 9322254242                                                                                | Name :                                                                                | Kaushik Bhai |           |                 |        |                     |             |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                                                                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                          |                                                                                           |                                                                                       |              |           |                 |        |                     |             |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , Sai Baba Nagar, Borivali West, Mumbai, Maharashtra, India , , , Maharashtra |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                          |                                                                                           |                                                                                       |              |           |                 |        |                     |             |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                          |                                                                                           |                                                                                       |              |           |                 |        |                     |             |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| Expiry Date :                                                                        | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                          | Type :                                                                                    |                                                                                       |              |           |                 |        |                     |             |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                                                                | Access                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                          |                                                                                           |                                                                                       |              |           |                 |        |                     |             |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                                                                    | 2 Card Need to add in device                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                          |                                                                                           |                                                                                       |              |           |                 |        |                     |             |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>                                                          | access door kausik sir cabin two access card add to dvice and hondover to client two card                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                          |                                                                                           |                                                                                       |              |           |                 |        |                     |             |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>                                                           | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                          |                                                                                           |                                                                                       |              |           |                 |        |                     |             |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                                                                      | access door kausik sir cabin two access card add to dvice and hondover to client two card                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                          |                                                                                           |                                                                                       |              |           |                 |        |                     |             |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                                                              | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-05-2024 04:11:03</td><td>Ravi Rajbhar</td><td>Completed</td><td>access door kausik sir cabin two access card add to dvice and hondover to client two card</td><td></td></tr><tr><td>22-05-2024 03:59:59</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>22-05-2024 03:31:41</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>21-05-2024 06:24:47</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                          |                                                                                           |                                                                                       |              | Date Time | Technician Name | Status | Remark              | Sign        | 22-05-2024 04:11:03                                    | Ravi Rajbhar        | Completed   | access door kausik sir cabin two access card add to dvice and hondover to client two card |  | 22-05-2024 03:59:59 | Ravi Rajbhar | New |  | - | 22-05-2024 03:31:41 | Ravi Rajbhar | New |  | - | 21-05-2024 06:24:47 | Ravi Rajbhar | New |  | - |
| Date Time                                                                            | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Status                                                                                   | Remark                                                                                    | Sign                                                                                  |              |           |                 |        |                     |             |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 22-05-2024 04:11:03                                                                  | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Completed                                                                                | access door kausik sir cabin two access card add to dvice and hondover to client two card |  |              |           |                 |        |                     |             |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 22-05-2024 03:59:59                                                                  | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | New                                                                                      |                                                                                           | -                                                                                     |              |           |                 |        |                     |             |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 22-05-2024 03:31:41                                                                  | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | New                                                                                      |                                                                                           | -                                                                                     |              |           |                 |        |                     |             |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 21-05-2024 06:24:47                                                                  | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | New                                                                                      |                                                                                           | -                                                                                     |              |           |                 |        |                     |             |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>                                                   | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>20-04-2024 05:52:11</td><td>Shiva Meena</td><td>Acses mashin install done work complete and 2 card add</td></tr><tr><td>20-02-2024 11:20:30</td><td>Shiva Meena</td><td>Door camera fayarwall sisatm not access and 6 camera warking work complete and online ok</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                  |                                                                                          |                                                                                           |                                                                                       |              | Date Time | Technician Name | Remark | 20-04-2024 05:52:11 | Shiva Meena | Acses mashin install done work complete and 2 card add | 20-02-2024 11:20:30 | Shiva Meena | Door camera fayarwall sisatm not access and 6 camera warking work complete and online ok  |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                                                                            | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Remark                                                                                   |                                                                                           |                                                                                       |              |           |                 |        |                     |             |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 20-04-2024 05:52:11                                                                  | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Acses mashin install done work complete and 2 card add                                   |                                                                                           |                                                                                       |              |           |                 |        |                     |             |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 20-02-2024 11:20:30                                                                  | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Door camera fayarwall sisatm not access and 6 camera warking work complete and online ok |                                                                                           |                                                                                       |              |           |                 |        |                     |             |                                                        |                     |             |                                                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |