

B K Infotech

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Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1376																									
Priority :	High																								
Created By :	Admin - Kalpesh Jain																								
Complaint Mob. No. :	8169265275																								
Technician Name :	Ganesham Mudaliar		Technician Mobile :	9967005871																					
Ticket Type :	Complain	Date & Time :	17-12-2019 10:28:40																						
Vendor Details :																									
Company Name/Client Name :	Karmic Stock Broking	Customer's Mobile :	8169265275	Name :	Karmic Stock Broking																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	accessories																								
Complain :	check EPBX																								
Technician Comment :	Epbex chk Clinte call company person																								
Complain Operator :	Desktop - Kalpesh Jain																								
Remark :	Epbex chk Clinte call company person																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-12-2019 10:11:39</td><td>GaneshamMudaliar</td><td>Completed</td><td>Epbex chk Clinte call company person</td><td></td></tr><tr><td>17-12-2019 10:28:47</td><td>GaneshamMudaliar</td><td>New</td><td></td><td>-</td></tr><tr><td>17-12-2019 10:28:41</td><td>GaneshamMudaliar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	18-12-2019 10:11:39	GaneshamMudaliar	Completed	Epbex chk Clinte call company person		17-12-2019 10:28:47	GaneshamMudaliar	New		-	17-12-2019 10:28:41	GaneshamMudaliar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>19-12-2019 10:55:27</td><td>ShubhamBhojne</td><td>new ram install</td></tr><tr><td>16-12-2019 12:03:28</td><td>Dhiraj ManeMane</td><td>On site reach Time : 10:30 AM Comp Name : Karmic Stock Broking Pvt Ltd. Work : 2 Printer installation, 2 system issue check Status : 1) Karmic 51 system & 2) Karmic 31 System Hp Laserjet Pro MFP M128 FW Printer installation Done. 3) Karmic 26 System slow issue Check Configuration : Intel Pentium D 2.80 Ghz win 7 1.50 Gb ram 500 GB HDD 4) system pick up Because Power On No Display Configuration : - Pro-Core 2 Due Ram- 2Gb 2TB Seagate SN - Z4Z4YA4F 500 GB WD - SN - WMAYP8054055 User Sign By : Yogita Patil</td></tr></tbody></table>					Date Time	Technician Name	Remark	19-12-2019 10:55:27	ShubhamBhojne	new ram install	16-12-2019 12:03:28	Dhiraj ManeMane	On site reach Time : 10:30 AM Comp Name : Karmic Stock Broking Pvt Ltd. Work : 2 Printer installation, 2 system issue check Status : 1) Karmic 51 system & 2) Karmic 31 System Hp Laserjet Pro MFP M128 FW Printer installation Done. 3) Karmic 26 System slow issue Check Configuration : Intel Pentium D 2.80 Ghz win 7 1.50 Gb ram 500 GB HDD 4) system pick up Because Power On No Display Configuration : - Pro-Core 2 Due Ram- 2Gb 2TB Seagate SN - Z4Z4YA4F 500 GB WD - SN - WMAYP8054055 User Sign By : Yogita Patil											
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