

B K Infotech

Regd. Office : B K InfoTech Basement No 003, Dattani Trade Center Near BMC Office Chandavarkar Road, Borivali West Mumbai - 92
Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1368					
Priority :	High				
Created By :	Admin - Kalpesh Jain				
Complaint Mob. No. :	8169265275				
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373	
Ticket Type :	Complain	Date & Time :	16-12-2019 12:03:28		
Vendor Details :					
Company Name/Client Name :	Karmic Stock Broking	Customer's Mobile :	8169265275	Name :	Karmic Stock Broking
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	Antivirus				
Complain :	intsall + printer issue				
Technician Comment :	On site reach Time : 10:30 AM Comp Name : Karmic Stock Broking Pvt Ltd. Work : 2 Printer installation, 2 system issue check Status : 1) Karmic 51 system & 2) Karmic 31 System Hp Laserjet Pro MFP M128 FW Printer installation Done. 3) Karmic 26 System slow issue Check Configuration : Intel Pentium D 2.80 Ghz win 7 1.50 Gb ram 500 GB HDD 4) system pick up Because Power On No Display Configuration : - Pro-Core 2 Due Ram- 2Gb 2TB Seagate SN - Z4Z4YA4F 500 GB WD - SN - WMAYP8054055 User Sign By : Yogita Patil				
Complain Operator :	Desktop - Kalpesh Jain				
Remark :	On site reach Time : 10:30 AM Comp Name : Karmic Stock Broking Pvt Ltd. Work : 2 Printer installation, 2 system issue check Status : 1) Karmic 51 system & 2) Karmic 31 System Hp Laserjet Pro MFP M128 FW Printer installation Done. 3) Karmic 26 System slow issue Check Configuration : Intel Pentium D 2.80 Ghz win 7 1.50 Gb ram 500 GB HDD 4) system pick up Because Power On No Display Configuration : - Pro-Core 2 Due Ram- 2Gb 2TB Seagate SN - Z4Z4YA4F 500 GB WD - SN - WMAYP8054055 User Sign By : Yogita Patil				

Status History :	<table><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr><tr><td>16-12-2019 02:18:58</td><td>Dhiraj ManeMane</td><td>Completed</td><td>On site reach Time : 10:30 AM Comp Name : Karmic Stock Broking Pvt Ltd. Work : 2 Printer installation, 2 system issue check Status : 1) Karmic 51 system & 2) Karmic 31 System Hp Laserjet Pro MFP M128 FW Printer installation Done. 3) Karmic 26 System slow issue Check Configuration : Intel Pentium D 2.80 Ghz win 7 1.50 Gb ram 500 GB HDD 4) system pick up Because Power On No Display Configuration : - Pro-Core 2 Due Ram- 2Gb 2TB Seagate SN - Z4Z4YA4F 500 GB WD - SN - WMAYP8054055 User Sign By : Yogita Patil</td><td></td></tr><tr><td>16-12-2019 12:03:35</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr><tr><td>16-12-2019 12:03:29</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr></table>					Date Time	Technician Name	Status	Remark	Sign	16-12-2019 02:18:58	Dhiraj ManeMane	Completed	On site reach Time : 10:30 AM Comp Name : Karmic Stock Broking Pvt Ltd. Work : 2 Printer installation, 2 system issue check Status : 1) Karmic 51 system & 2) Karmic 31 System Hp Laserjet Pro MFP M128 FW Printer installation Done. 3) Karmic 26 System slow issue Check Configuration : Intel Pentium D 2.80 Ghz win 7 1.50 Gb ram 500 GB HDD 4) system pick up Because Power On No Display Configuration : - Pro-Core 2 Due Ram- 2Gb 2TB Seagate SN - Z4Z4YA4F 500 GB WD - SN - WMAYP8054055 User Sign By : Yogita Patil		16-12-2019 12:03:35	Dhiraj ManeMane	New		-	16-12-2019 12:03:29	Dhiraj ManeMane	New		-
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Previous Complain History :	<table><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr><tr><td>19-12-2019 10:55:27</td><td>ShubhamBhojne</td><td>new ram install</td></tr><tr><td>17-12-2019 10:28:40</td><td>GaneshamMudaliar</td><td>Epbex chk Clinte call company person</td></tr></table>					Date Time	Technician Name	Remark	19-12-2019 10:55:27	ShubhamBhojne	new ram install	17-12-2019 10:28:40	GaneshamMudaliar	Epbex chk Clinte call company person											
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