

B K Infotech

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Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1018					
Priority :	High				
Created By :	Admin - Kalpesh Jain				
Complaint Mob. No. :	8169265275				
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373	
Ticket Type :	New Installation	Date & Time :	27-09-2019 01:13:01		
Vendor Details :					
Company Name/Client Name :	Karmic Stock Broking	Customer's Mobile :	8169265275	Name :	Karmic Stock Broking
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	Antivirus				
Complain :	escan 3 user 1 year				
Technician Comment :	On site reach Time : 11 : 20 Call Assigned : Ruchi Madam Comp Name : Karmic Stock Broking Pvt Ltd. User Name : Sanjiv Dhami Work : Lenovo + Toshiba laptop delivery +Escan Antivirus activation Lenovo laptop Status : Lenovo G580 +Toshiba Satellite M35X5109 laptop Hand over with Adopter with power code Sanjiv Dhami sir + Escan Antivirus 11 version installed & Activate Lenovo G580 laptop User Sign By : Sanjiv Dhami sir				
Complain Operator :	Desktop - Kalpesh Jain				
Remark :	On site reach Time : 11 : 20 Call Assigned : Ruchi Madam Comp Name : Karmic Stock Broking Pvt Ltd. User Name : Sanjiv Dhami Work : Lenovo + Toshiba laptop delivery +Escan Antivirus activation Lenovo laptop Status : Lenovo G580 +Toshiba Satellite M35X5109 laptop Hand over with Adopter with power code Sanjiv Dhami sir + Escan Antivirus 11 version installed & Activate Lenovo G580 laptop User Sign By : Sanjiv Dhami sir				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	27-09-2019 02:26:25	Dhiraj ManeMane	Completed	On site reach Time : 11 : 20 Call Assigned : Ruchi Madam Comp Name : Karmic Stock Broking Pvt Ltd. User Name : Sanjiv Dhami Work : Lenovo + Toshiba laptop delivery +Escan Antivirus activation Lenovo laptop Status : Lenovo G580 +Toshiba Satellite M35X5109 laptop Hand over with Adopter with power code Sanjiv Dhami sir + Escan Antivirus 11 version installed & Activate Lenovo G580 laptop User Sign By : Sanjiv Dhami sir	
	27-09-2019 01:13:07	Dhiraj ManeMane	New		-
	27-09-2019 01:13:01	Dhiraj ManeMane	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	22-11-2019 11:26:08	GaneshamMudaliar			
	14-10-2019 11:22:07	GaneshamMudaliar	Camera survey done details give to Kalpesh sir		