




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE7811																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9220755431																								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																					
Ticket Type :	Complain	Date & Time :	09-03-2023 11:25:07																						
Vendor Details :																									
Company Name/Client Name :	Dahisar Kaka	Customer's Mobile :	9220755431	Name :	Karan Soni																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	3 cameras no video issue and 2 cameras flickering issue																								
Technician Comment :	One smmps cahaned and working ok and which one cameras fractuating some light reflection and some i.r burn so cameras need to changed . also check restart dvr working ok.																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	One smmps cahaned and working ok and which one cameras fractuating some light reflection and some i.r burn so cameras need to changed . also check restart dvr working ok.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>09-03-2023 04:01:45</td><td>Atique Salmani</td><td>Completed</td><td>One smmps cahaned and working ok and which one cameras fractuating some light reflection and some i.r burn so cameras need to changed . also check restart dvr working ok.</td><td></td></tr><tr><td>09-03-2023 02:48:20</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>09-03-2023 11:25:15</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	09-03-2023 04:01:45	Atique Salmani	Completed	One smmps cahaned and working ok and which one cameras fractuating some light reflection and some i.r burn so cameras need to changed . also check restart dvr working ok.		09-03-2023 02:48:20	Atique Salmani	New		-	09-03-2023 11:25:15	Atique Salmani	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>28-02-2023 12:32:42</td><td></td><td></td></tr><tr><td>15-02-2023 12:12:25</td><td>Atique Salmani</td><td>2ndvdvr 4pin power cable changed working ok 1camera need to changed and 1camera is also need to changed bec ir issue .2nd dvr under observation.</td></tr></tbody></table>					Date Time	Technician Name	Remark	28-02-2023 12:32:42			15-02-2023 12:12:25	Atique Salmani	2ndvdvr 4pin power cable changed working ok 1camera need to changed and 1camera is also need to changed bec ir issue .2nd dvr under observation.											
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