Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$

| Service Status Details : VE621 | | | | | | | | |
|----------------------------------|--|---------------------|---------------------|------------|------------|--|--|--|
| Priority: | Low | | | | | | | |
| Created By: | Admin - Apurva Vajaria | | | | | | | |
| Complaint Mob. No. : | 9220755431 | | | | | | | |
| Technician Name : | Anil Yadav | | Technician Mobile : | 8080922983 | | | | |
| Ticket Type : | Complain | Date & Time : | 05-11-2019 04:18:58 | 18:58 | | | | |
| Vendor Details : | | | | | | | | |
| Company Name/Client Name : | Dahisar Kaka | Customer's Mobile : | 9220755431 | Name : | Karan Soni | | | |
| Address: | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | |
| AMC Details : | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type: | | | | | |
| Product Name: | Time And Attendance | | | | | | | |
| Complain: | "1. Need to install biometric 2. Viewing to be done in mobile" | | | | | | | |
| Technician Comment : | old part $>$ em lock,sf100,exit switch,supply,installed. new part $>$ lock base Patti,sf 100 connectors and mushroom bolt installed. u and L breaket return because not use this parts.and one camera black and white showing issue resolve . this camera location change. | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | |
| Remark: | old part > em lock,sf100,exit switch,supply,installed. new part > lock base Patti,sf 100 connectors and mushroom bolt installed. u and L breaket return because not use this parts.and one camera black and white showing issue resolve . this camera location change. | | | | | | | |

| Status History: | Date Time | Technician Name | Status | Remark | Sign | |
|----------------------|------------------------|--------------------|--------------------|---|------|--|
| | 27-11-2019 10:18:35 | AnilYadav | Completed | old part > em lock,sf100,exit switch,supply,installed. new part> lock base Patti,sf 100 connectors and mushroom bolt installed. u and L breaket return because not use this parts.and one camera black and white showing issue resolve. this camera location change. | Kil | |
| | 26-11-2019 06:25:53 | AnilYadav | New | | - | |
| | 12-11-2019 03:36:55 | AnilYadav | New | | - | |
| | 12-11-2019 03:36:47 | AnilYadav | New | | - | |
| | 11-11-2019 11:55:34 | AnilYadav | Awaiting Spares | | - | |
| | 08-11-2019 10:41:08 | AnilYadav | New | | - | |
| | 05-11-2019 04:18:59 | AnilYadav | New | | - | |
| Previous Complain | Date Time | Technician Nai | ne | Remark | | |
| History: | 15-04-2023 10:52:41 | SantoshPathak | Kalpesh visit | Kalpesh visited - Extension number 235 - ok | | |
| | 09-03-2023 11:25:07 | Atique Salmani | fractuating s | One smmps cahaned and working ok and which one cameras fractuating some light reflection and some i.r burn so cameras need to changed . also check restart dvr working ok. | | |